



# SHIRLEY N. WEBER, Ph.D.

## CALIFORNIA SECRETARY OF STATE

Safe at Home | Management Services Division | P.O. Box 846 | Sacramento, CA 95812  
Tel 877.322.5227 | Fax 916.653.7625 | [www.sos.ca.gov/registries/safe-home](http://www.sos.ca.gov/registries/safe-home)

January 10, 2023

Ms. Erika Contreras  
Secretary of the Senate  
State Capitol, Room 3044  
Sacramento, CA 95814

Ms. Sue Parker  
Chief Clerk of the Assembly  
State Capitol, Room 3196  
Sacramento, CA 95814

VIA EMAIL DELIVERY

Dear Ms. Contreras and Ms. Parker:

I am pleased to present the 2022 Annual Legislative Report for the Secretary of State's Safe at Home program in compliance with Government Code Sections 6210 and 6216. This report highlights the data collected throughout the year as well as the participation within California's 58 counties.

In addition to the enclosed summary and related county statistics, listed below are Safe at Home accomplishments for the year. The Safe at Home program continued to effectively meet the needs of its applicants, participants, and Enrolling Agencies, as well as build and maintain statewide partnerships.

- Program data for 2022 shows:
  - Total participants increased by almost eight percent to 5,966.
  - Total participants who obtained a confidential name change increased by 17% to 111.
  - Mail pieces received and processed was 125,911. The number of mail pieces forwarded was 77,865.
  - Enrolling Agency usership of the online portal system, which was implemented in 2020, increased by 48% from 27 to 40.
- Responded to 7,982 phone calls to assist applicants, participants, Enrolling Agencies, government agencies, businesses, and the public.
- Met the legislative requirement of Assembly Bill 277, which went into effect on January 1, 2023, to have the Safe at Home application and explanatory materials available in at least six languages.

- Enrolled two public entity employees, pursuant to Senate Bill 1131, an urgency statute that was passed on September 26, 2022, and expanded Safe at Home eligibility to public entity employees and contractors who have experienced threats of violence, violence, or harassment.
- Approved two exemption requests pursuant to California Code of Regulations 22101.5, allowing two local government agencies to collect confidential addresses from Safe at Home participants. Participants accessing these agencies services will have peace of mind that their information will be kept confidential.
- Served on the California Victim Services Coordination Council to improve coordination and awareness among state agencies that provide victim services.
- Presented at the National Association of Confidential Address Programs annual conference in Boulder, Colorado, on the platform used for the California Secretary of State's Safe at Home database.
- Awarded a Secretary of State Certificate of Appreciation to a Safe at Home participant for her activism and advocacy on behalf of victims and the Safe at Home program.

The Safe at Home goals for 2023, include:

- Provide superior customer service, by standardizing external communication, increasing visibility and clarity about Safe at Home, and improving delivery of services.
- Promote innovation and foster a sustainable organization, by improving technology, enhancing cyber security, improving business processes, and encouraging succession planning.
- Promote an employee-focused work culture, by improving communication, fostering collaboration, embracing innovations, and implementing workplans.
- Stimulate civic engagement, by increasing awareness of the confidential voting and of election cycles among participants.
- Update the Safe at Home California Code of Regulations to align with new legislation that passed in the last two years.
- Redesignate all Enrolling Agencies, to ensure there is an accurate list of active agencies.
- Create a Safe at Home data collection plan to improve our ability to gather and analyze data effectively and regularly.

California's Safe at Home program offers some of the most comprehensive services of any confidential address program in the United States. I welcome you to visit Safe at Home's website at [www.sos.ca.gov/registries/safe-home](http://www.sos.ca.gov/registries/safe-home) or contact us by telephone for additional information at (916) 653-1769.

Sincerely,



Shirley N. Weber, Ph.D.  
Secretary of State

cc: Ms. Cara L. Jenkins, Legislative Counsel

**California Secretary of State's Address Confidentiality Program  
Safe at Home 2022 Summary of Statistics**

	<b>2021</b>	<b>2022</b>	<b>Change</b>	<b>Comments</b>
<b>Mail Pieces Forwarded</b>	81,159	77,865	-3,294 / 4%	
<b>Postage Costs</b>	\$62,293	\$79,087	+\$16,794 / 27%	The reason costs increased even though pieces forwarded decreased is because the data collected is for the number of Safe at Home envelopes forwarded and not actual mail pieces. An envelope may contain multiple pieces. Future reports will have data for actual mail pieces.
<b>Confidential Registered Voters</b>	903	907	+4 / <1%	
<b>Cases of Election Misuse</b>	0	0	0	Examples of misuse could include someone registering once as a regular voter and again as a confidential voter, or using a false name to register as a confidential voter. To date, there have not been any cases.
<b>Number of Confidential Name Changes</b>	95	111	+16 / 17%	
<b>Applications Received</b>	1,554	1,743	+189 / 12%	Represents the number of primary, children, and household members per application.
<b>Number of Participants</b>	5,546	5,966	+420 / 8%	
<b>Participants by Type</b>				
Reproductive Health Care Workers, Volunteers, and Patients	0	2	+2	

Public Entity Employees and Contractors			0	2	+2		
Victims							
Domestic Violence			3,641	3,626	-15 / <1%	As of October 2017, participants can self-identify as multiple victim types. There are slight variances with these totals compared to the Number of Participants. These discrepancies will be analyzed and compiled in future reports to prevent data discrepancies.	
Stalking			1,175	1,296	+121 / 10%		
Sexual Assault			495	556	+61 / 12%		
Human Trafficking			88	107	+19 / 22%		
Elder/Dependent Adult Abuse			15	19	+4 / 27%		
Household Members			347	359	+12 / 3%		
Participation by County							
Alameda	274	Kings	9	Placer	164	Sierra	0
Alpine	0	Lake	13	Plumas	5	Siskiyou	8
Amador	10	Lassen	0	Riverside	285	Solano	86
Butte	70	Los Angeles†	1,176	Sacramento	433	Sonoma	92
Calaveras	10	Madera	13	San Benito	7	Stanislaus	47
Colusa	7	Marin	74	San Bernardino	253	Sutter	15
Contra Costa	204	Mariposa	5	San Diego	675	Tehama	11
Del Norte	5	Mendocino	8	San Francisco	165	Trinity	2
El Dorado	34	Merced	26	San Joaquin	108	Tulare	36
Fresno	86	Modoc	9	San Luis Obispo	34	Tuolumne	3
Glenn	13	Mono	3	San Mateo	89	Ventura	90
Humboldt	30	Monterey	28	Santa Barbara	34	Yolo	68
Imperial	5	Napa	12	Santa Clara	259	Yuba	9
Inyo	0	Nevada	24	Santa Cruz	49	Not in CA	20
Kern	45	Orange	676	Shasta	50		
†The significantly high number can be attributed to Los Angeles being the largest California county per capita with the highest number of Safe at Home designated Enrolling Agencies.							