



**SHIRLEY N. WEBER, Ph.D.**

CALIFORNIA SECRETARY OF STATE

Safe at Home | Management Services Division | P.O. Box 846 | Sacramento, CA 95812  
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January 10, 2022

Ms. Erika Contreras  
Secretary of the Senate  
State Capitol, Room 3044  
Sacramento, CA 95814

Ms. Sue Parker  
Chief Clerk of the Assembly  
State Capitol, Room 3196  
Sacramento, CA 95814

VIA EMAIL DELIVERY

Dear Ms. Contreras and Ms. Parker:

I am pleased to present the 2021 Annual Legislative Report for the Secretary of State's Safe at Home program in compliance with Government Code Sections 6210 and 6216. This report highlights the data collected throughout the year as well as the participation within California's 58 counties.

In addition to the enclosed summary and related county statistics, listed below are Safe at Home accomplishments for the year. Safe at Home had many successes this year, despite the impact of the COVID-19 pandemic. Safe at Home program continued to demonstrate the ability to adapt to increased demand and changing work environments, while effectively meeting the needs of its participants, Enrolling Agencies, and partners.

- Increased the number of participants and services in 2021, compared to 2020:
  - Participants increased by 14% to 5,546.
  - Participants who obtained a confidential name change increased by 64% to 95.
  - Participants registered as confidential voters increased by four percent to 903.
  - Mail pieces received and processed was 130,424, which is less than a one percent decrease. The number of mail pieces forwarded was 81,159.
- Responded to thousands of phone calls, emails, and mail communication, and assisted participants, Enrolling Agencies, government agencies, businesses, and the public.
- Pursuant to Executive Order N-80-20, that expanded program eligibility to Local Health Officers and other public health officials, enrolled two participants under this category.
- Increased Enrolling Agency usership of the online portal system implemented in 2020, from nine to 27, which is a 200% increased usership.

- Expanded the number of Enrolling Agencies by four to 290, which increased access to the program.
- Conducted 29 webinar trainings for 1,019 Enrolling Agency staff, to orient new staff and provide a refresher for seasoned staff.
- Established and strengthened partnerships with other state agencies, to increase awareness about the program and foster collaboration and coordination to better meet the needs of victims.
- Co-presented at the annual California Department of Social Services, CalWORKs Training Academy for a session on domestic violence.
- Served on a panel for the California Department of Public Health, Vital Records Registration Branch's quarterly Vision Meeting for California's county Clerks and Recorders. The panel also included representatives from Social Security Administration, U.S. Passport Agency, U.S. Citizenship and Immigration Services, Department of Motor Vehicles, and the Secretary of State's Notary Public Section.

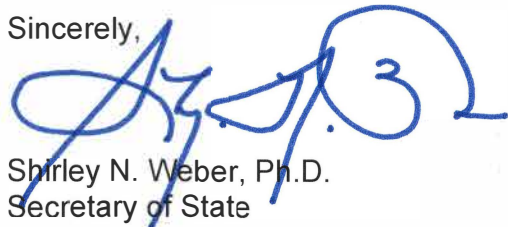
In addition, Assembly Bill (AB) 277 (Ch. 457, 2021) was signed into law, which requires the Safe at Home application and explanatory materials be available in at least six languages. This will increase access to the program by those whose primary language is not English.

The Safe at Home goals for 2022, include:

- Provide superior customer service, by standardizing external communication, increasing visibility and clarity about Safe at Home, and improving delivery of services.
- Promote innovation and foster a sustainable organization, by improving technology, enhancing cyber security, improving business processes, and encouraging succession planning.
- Promote an employee-focused work culture, by improving communication, fostering collaboration, embracing innovations, and implementing workplans.
- Stimulate civic engagement, by increasing awareness of the confidential voting and of election cycles among participants.
- Translate Safe at Home application and materials as required by AB 277.

California's Safe at Home program offers some of the most comprehensive services of any confidential address program in the United States. I welcome you to visit Safe at Home's website at [www.sos.ca.gov/registries/safe-home](http://www.sos.ca.gov/registries/safe-home) or contact us by telephone for additional information at (916) 653-1769.

Sincerely,



Shirley N. Weber, Ph.D.  
Secretary of State

cc: Ms. Cara L. Jenkins, Legislative Counsel

**California Secretary of State's Address Confidentiality Program  
Safe at Home 2021 Summary of Statistics**

|                                       | <b>2020</b> | <b>2021</b> |
|---------------------------------------|-------------|-------------|
| <b>Confidential Registered Voters</b> | 866         | 903         |
| <b>Mail Pieces Forwarded</b>          | 85,526      | 81,159      |
| <b>Postage Costs</b>                  | \$54,564    | \$62,293    |
| <b>Cases of Election Misuse</b>       | 0           | 0           |
| <b>Applications Received *</b>        | 1,514       | 1,554       |
| <b>Number of Participants</b>         | 4,858       | 5546        |
| <b>Participants by Victim Type **</b> |             |             |
| Domestic Violence                     | 3,502       | 3,641       |
| Stalking                              | 944         | 1175        |
| Sexual Assault                        | 404         | 495         |
| Human Trafficking                     | 59          | 88          |
| Elder/Dependent Adult Abuse           | 4           | 15          |
| Household Members                     | 136         | 347         |

*\*Represents the number of primary, children, and household members per application.*

*\*\*As of October 2017, participants can self-identify as multiple victim types.*

**Participation by County**

|              |     |             |       |                 |     |            |    |
|--------------|-----|-------------|-------|-----------------|-----|------------|----|
| Alameda      | 235 | Kings       | 9     | Placer          | 158 | Sierra     | 0  |
| Alpine       | 1   | Lake        | 17    | Plumas          | 6   | Siskiyou   | 7  |
| Amador       | 9   | Lassen      | 0     | Riverside       | 260 | Solano     | 86 |
| Butte        | 66  | Los Angeles | 1,061 | Sacramento      | 442 | Sonoma     | 86 |
| Calaveras    | 10  | Madera      | 11    | San Benito      | 6   | Stanislaus | 42 |
| Colusa       | 6   | Marin       | 71    | San Bernardino  | 223 | Sutter     | 12 |
| Contra Costa | 194 | Mariposa    | 1     | San Diego       | 639 | Tehama     | 12 |
| Del Norte    | 5   | Mendocino   | 9     | San Francisco   | 141 | Trinity    | 2  |
| El Dorado    | 42  | Merced      | 24    | San Joaquin     | 84  | Tulare     | 25 |
| Fresno       | 89  | Modoc       | 2     | San Luis Obispo | 28  | Tuolumne   | 2  |
| Glenn        | 19  | Mono        | 0     | San Mateo       | 68  | Ventura    | 85 |
| Humboldt     | 11  | Monterey    | 33    | Santa Barbara   | 38  | Yolo       | 62 |
| Imperial     | 2   | Napa        | 11    | Santa Clara     | 250 | Yuba       | 10 |
| Inyo         | 0   | Nevada      | 23    | Santa Cruz      | 46  | Not in CA  | 5  |
| Kern         | 48  | Orange      | 653   | Shasta          | 59  |            |    |