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San Mateo County Becomes 26th County to Adopt “Where’s My Ballot?” Vote-by-Mail Tracking Tool

SACRAMENTO, CA – San Mateo County has become the 26th county to adopt the “Where’s My Ballot?” tool. Voters in San Mateo County can now sign-up at WheresMyBallot.sos.ca.gov to receive automated notifications about their vote-by-mail ballots by email, text (SMS), or voice call.

“San Mateo County voters who sign up for ‘Where’s My Ballot?’ can rest assured that their vote-by-mail ballots are accounted for at every stage of delivery,” Secretary of State Alex Padilla said. “Signing-up takes just a couple of minutes, and voters will enjoy automatic updates on the delivery status of their vote-by-mail ballot for each and every election. As more voters look to cast their ballots by mail during this health pandemic, this tool will provide peace of mind that voting by mail is safe and secure.”

Voters who sign up for “Where’s My Ballot?” will receive automatic updates when the county elections office:

- Mailed the voter’s ballot.
- Received the voter’s ballot.
- Counted the voter’s ballot.
- Has any issues with the voter’s ballot.

Voters who sign up for “Where’s My Ballot?” will also receive communications from their county elections office about important election deadlines and critical updates such as polling place changes.

[VIDEO: Introducing “Where’s My Ballot?” tool.](#)

Note: The “Where’s My Ballot” tool will only be available to a voter if their county elections office has adopted the tool. State law currently does not require counties to use the tool. “Where’s my Ballot” is offered to county elections offices at no cost. The Secretary of State’s office contracted with BallotTrax to customize a ballot tracking tool for California. BallotTrax has successfully deployed a similar tool in jurisdictions across the United States.

Twenty-six counties are currently offering “Where’s My Ballot?” to their voters:

Amador
El Dorado
Fresno
Glenn
Kern
Los Angeles
Marin
Mariposa
Merced
Monterey
Orange
Placer
Riverside
Sacramento
San Benito
San Joaquin
San Luis Obispo
San Mateo
Santa Clara
Shasta
Sutter
Tehama
Tuolumne
Ventura
Yolo
Yuba

AB 2218, signed 2018, required the Secretary of State’s office to provide a ballot tracking service to county elections offices.

