

CALIFORNIA SECRETARY OF STATE

CALIFORNIA NEW MOTOR VOTER

2024

**ANNUAL
REPORT**



Table of Contents

Introduction	4
New Motor Voter Program	4
Motor Voter Task Force	5
Voter Registration Statistics	6
Voter Registration Methods	7
Motor Voter Registrations 7-Year Trend, 2018 to 2024	7
Motor Voter Registrations for 2024	9
Motor Voter Registration by Party Preference for 2024	10
Motor Voter Registration by Age Groups for 2024	12
DMV Sources Processed	14
Opt-Outs of Motor Voter Registration	16
Opt-Outs of Motor Voter Registration – 7-Year Trend, 2018-2024	16
Eligible Voters Opt-Out Method	19
Motor Voter Pre-Registration Opt-Outs	20
Assembly Bill 796	20
Records Delivered More than 10 days after Acceptance	21
DMV Letters Sent	22
System Irregularities	23
Language Preference	25
Secretary of State Outreach	27
Registration Opportunity Postcards:	27
Voter Preferences Postcards:	28
Supplemental Information	30
2024 Task Force Discussed Topics	31
Resources	35
Motor Voter Task Force Contact and Members	36
Appendices	37
EDL-44 Process	37
Proposed Changes to the DMV eDL44 Process	65
Glossary	68

Postcards Images 73

Introduction

New Motor Voter Program

Since 1993, the National Voter Registration Act (NVRA), often known as the Motor Voter law, has helped millions of people register to vote or update their voter information during a driver's license or identification (ID) card transaction at the California Department of Motor Vehicles (DMV).

On October 10, 2015, Assembly Bill (AB) 1461 was signed into law, which became effective on January 1, 2016, requiring the California Secretary of State (SOS) and the DMV to implement automatic voter registration for eligible voters. This system, known as the California New Motor Voter Program, was deployed at DMV field offices on April 23, 2018.

The California New Motor Voter Program has made registering to vote at the DMV more convenient. California applicants who are age 16 or above, who indicate that they are a US citizen, are not currently a felon or on parole, and not currently found mentally incompetent by the courts, are eligible and will be automatically registered to vote by the California SOS upon registration, unless they choose to opt out of the automatic voter registration process. Eligible applicants can register to vote at the DMV when completing an application for a driver's license, ID card, or change of address transaction online, by mail, or in person. Updating registrations is also an important component of the program, especially now that all registered voters in California are mailed ballots before elections. The program is a valuable tool to keep voters who may move often informed and updated with voting materials and ballots for upcoming elections.

For fiscal year 2023-24, the DMV and SOS were provided funding for continued support of the Motor Voter program from AB 1461 and AB 796 through approved budget change proposals. The DMV was provided with a one-time funding of \$1.4M and ongoing resource funding of \$203K, while the SOS was provided with a one-time resource cost of \$481K and ongoing resource costs of \$466K for continued support of the program.

Footnote:

¹Opt-out: The California New Motor Voter Program allows DMV applicants who indicate their eligibility to vote, to opt out of voter registration to avoid becoming registered or having their registration updated. The term "opt out" as used in this report does not include persons who do not register because they did not affirmatively indicate their eligibility to vote. Applicants may opt out while they are completing their driver's license/ID form by mail, online, or at a DMV field office.

For fiscal year 2024-25, the DMV was provided \$4.7M for continued implementation activities to comply with AB 796. Of the \$4.7M, \$4.6M is a one-time funding for Personal Services and Operation Expenses/Equipment and \$198K for ongoing costs.

AB 1461 allows the SOS to continue providing accurate voter registration data to counties and continue to review and verify the integrity of the voter registration data from the DMV that is processed through the California voter registration database.

There is also a no-cost interagency agreement between the DMV and SOS for the electronic transfer of voter registration information. Implementation, operation, and resource costs are not tracked specific to the California New Motor Voter Program, separate from overall DMV operational costs.

Motor Voter Task Force

On September 27, 2021, AB 796 was signed into law, which became effective on January 1, 2022, adding Section 2275 to the Elections Code that required the SOS to establish a Motor Voter Task Force to consult with the SOS and the DMV on the development of an annual review and to advise on the effective implementation of the California New Motor Voter Program.

On September 22, 2024, Assembly Bill 2127 was signed into law. This bill amended Elections Code section 2275, extending the operation of the task force established under the California New Motor Voter Program from January 1, 2025, until January 1, 2030.

Elections Code section 2276 requires that the SOS, in consultation with the DMV and the Motor Voter Task Force, annually review the effectiveness of the California New Motor Voter Program and draft a written report. The written report shall, at a minimum, include information about trends of voters registering through the California New Motor Voter Program and an analysis of the information described in Elections Code section 2274 regarding the timeliness of California New Motor Voter Program transmissions and any system irregularities for the preceding year.

The SOS, DMV, and the Motor Voter Task Force are pleased to present the third Annual Report for the California New Motor Voter Program for 2024, in compliance with Elections Code section 2276. The report highlights statistics for the California New Motor Voter Program throughout the year.

This report relies on data provided by the DMV and VoteCal, California's centralized voter registration database.

Voter Registration Statistics

The information for Voter Registration Statistics is derived from the Report of Registrations from 2018 to 2024. The SOS is required by law to produce the Report of Registration, detailing voter registration levels throughout California at specific times prior to each statewide election and once during odd-numbered years.

Figure 1 shows the statistics from 2018 to 2024. The total number of Eligible Voters ranged from 24,819,858 to 26,976,858. The total number of Registered Voters ranged from 18,854,829 to 22,595,659. The total number of Eligible Unregistered Voters ranged from 2,756,653 to 6,276,562. The percentage of those Eligible Unregistered Voters ranged from 11.1% to 20.9%.

As of October 21, 2024, the Secretary of State's office estimates that there are 26,912,931 Eligible Voters in California, with 22,595,659 (or 84.0%) of those being Registered Voters, and 4,317,272 (or 16.0%) of those being Eligible Unregistered.

The totals for Eligible Voters are unofficial but are based on U.S. Census data, as adjusted by information from the California Department of Finance and the California Department of Corrections and Rehabilitation.

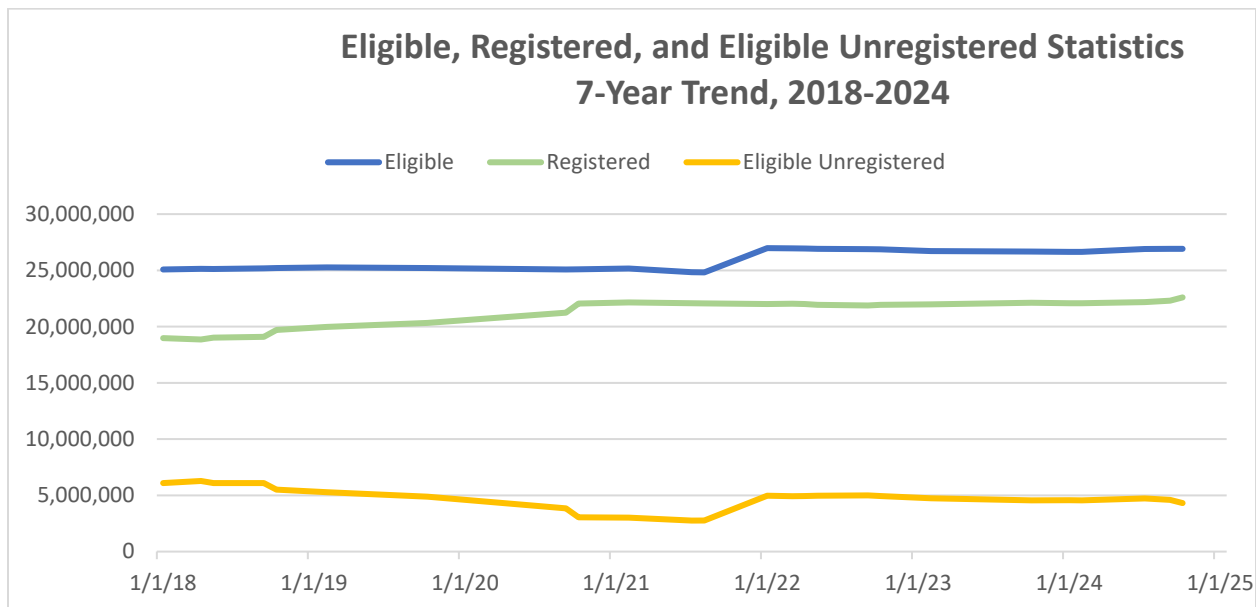


Figure 1

Voter Registration Methods

Californians may register to vote through various methods. These methods include the following:

- California New Motor Voter Program: Automatic voter registration by eligible applicants completing an application for a driver's license, ID card, or change of address transaction online, by mail, or in person at the DMV, unless they choose to opt out of automatic voter registration.
- California Online Voter Registration (COVR): Online voter registration through the SOS public website.
- Paper: Paper voter registration through paper registration cards submitted to the counties or SOS.

Figure 2 showed that in 2024, there were a total of 6,978,431 registrations from the three methods, of which New Motor Voter accounted for 4,696,079 (67.3%), followed by COVR at 1,362,149 (19.5%), and Paper at 920,203 (13.2%).

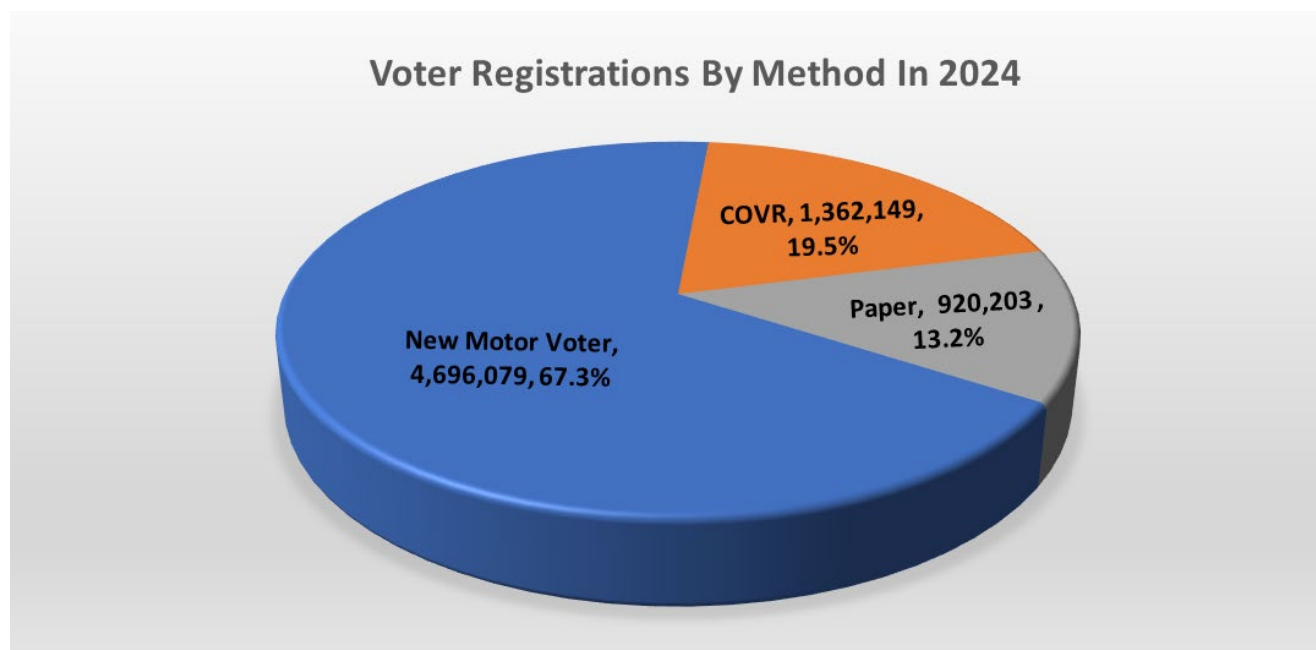


Figure 2

Motor Voter Registrations 7-Year Trend, 2018 to 2024

The California New Motor Voter Program was implemented on April 23, 2018.

The New Motor Voter Program captures registration data by three categories:

- (1) Pre-Registrations: DMV voter registrations from applicants under the age of 18.
- (2) New Registrations: New registrations consist of DMV registrations that did not flag as potential matches to existing voters during VoteCal's DMV Motor Voter processing, regardless of whether counties later confirm these potential matches.
- (3) Updated Registrations: Updated registrations are high confidence matches to existing voters made at the time that VoteCal processes the DMV Motor Voter transactions.

Figure 3 shows the seven-year trend for total motor voter registrations from 2018 to 2024. The total motor voter registrations for each year include Pre-registrations, New Registrations, and Updated Registrations. From 2023 to 2024, there was an increase of 264,766, or 6.6% in total motor voter registrations. The registrations in 2018 were significantly lower compared to 2019 through 2024 because the program began in later April of 2018, and therefore does not capture registration counts for the entire year of 2018.

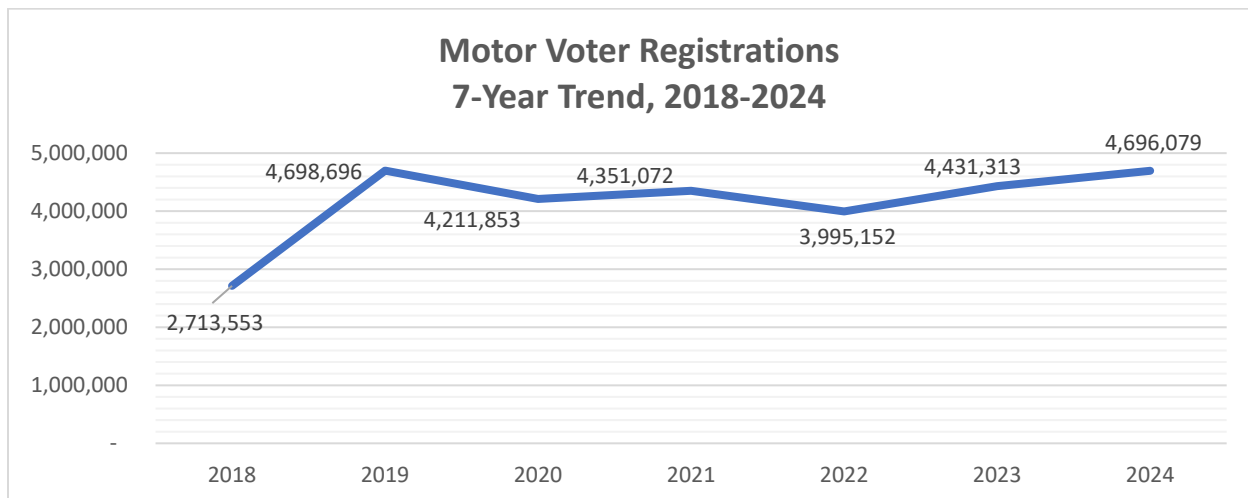


Figure 3

Figure 4 shows the seven-year motor voter registrations trend based on the categories: (1) New Pre-registrations; (2) New Registrations; and (3) Updated Registrations. The total for Updated Registrations is significantly higher, ranging from 1,947,614 to 3,902,856 registrations per year, as compared to New Registrations and New Pre-registrations. In any given year from 2018 through 2024, the Updated Registrations account for a range of 71.8% to 81.7% of total registrations through the New Motor Voter Program. New Registrations and New Pre-registrations combined account for a range of 18.3% to 28.2% of total registrations through the New Motor Voter Program.

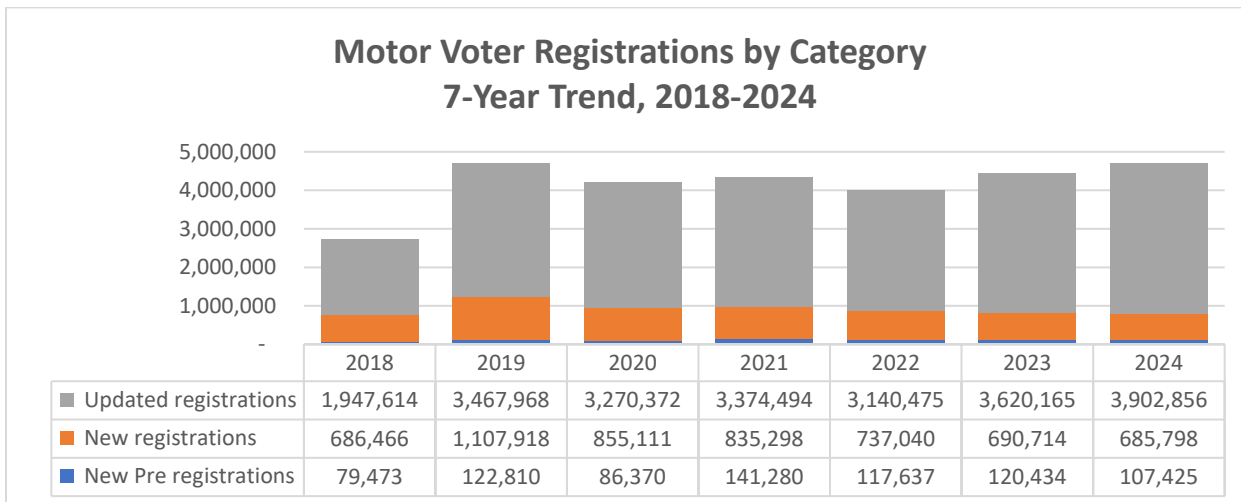


Figure 4

Motor Voter Registrations for 2024

Figure 5 and Figure 6 show that in 2024 there were a total of 4,696,079 Motor Voter registrations, of which, Updated Registrations accounted for 3,902,856 (83.1%), followed by New Registrations at 685,798 (14.6%), and New Pre-registrations at 107,425 (2.3%).

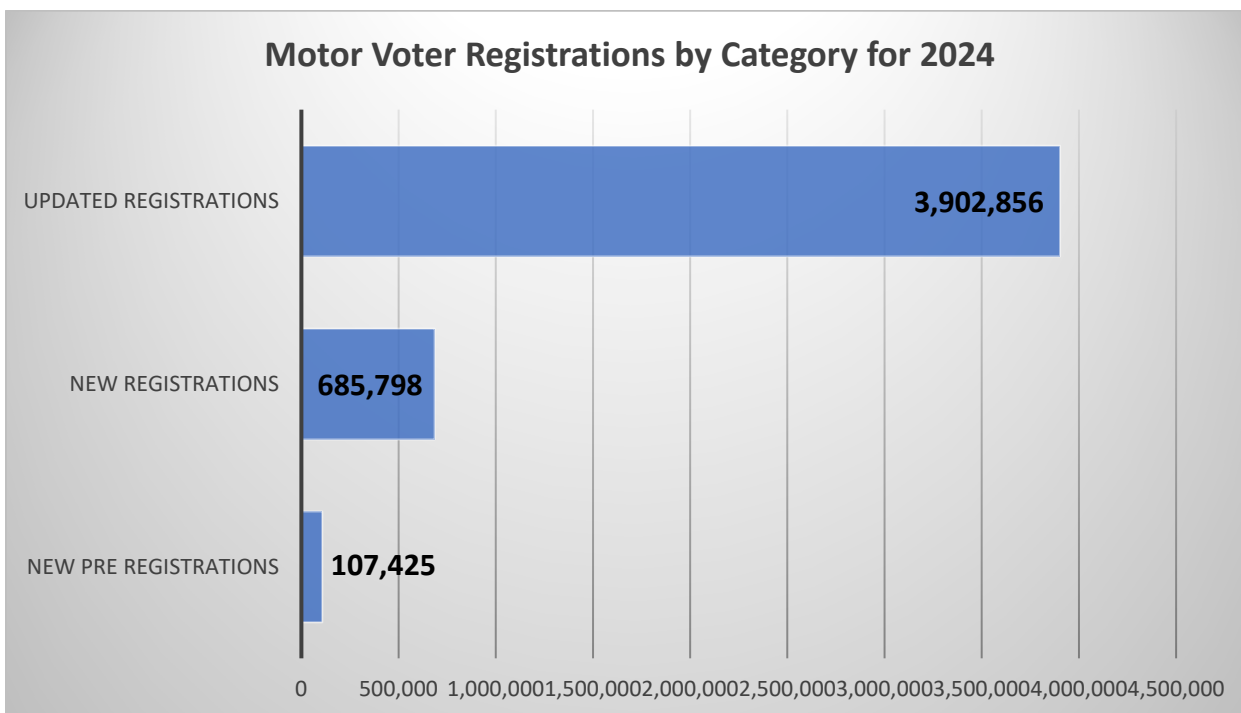


Figure 5

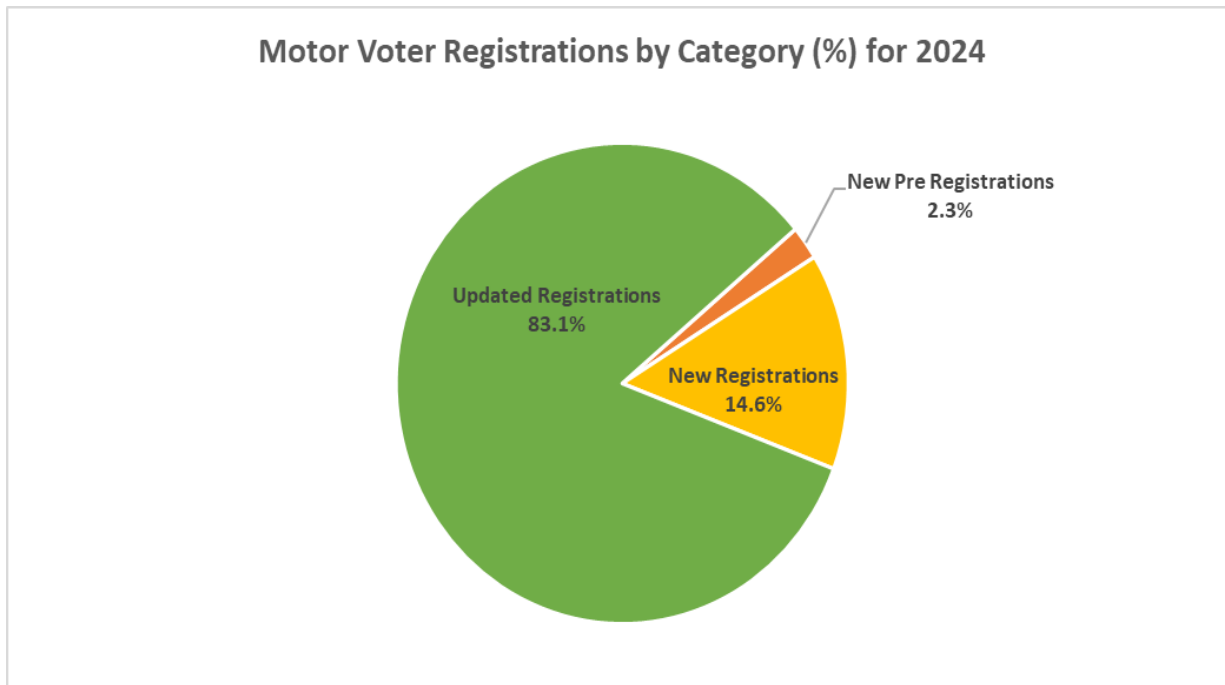


Figure 6

Motor Voter Registration by Party Preference for 2024

Applicants at the DMV field offices are provided with the opportunity to select party preference upon registering to vote.

The nine party preference categories that can be transmitted from the DMV to the SOS are:

1. American Independent
2. Democratic
3. Green
4. Libertarian
5. Peace and Freedom
6. Republican
7. No Party Preference
8. Other: This means the applicant selected "Other" and then had the opportunity to write in free text to define their political preference.
9. Null: This means that party preference was not recorded by the DMV field office. This occurs with paper sources (paper voter registrations applications) where the applicant may not have written anything in the field or provided more than one party

preference. Electronic DMV sources require the applicant to provide a response to these fields and only allow the applicant the ability to choose one.

Figure 7 shows that the preference for the Democratic Party totaled the highest, at 2,075,875 (44.2%) of the total motor voter registrations in 2024. The least number of registrations are in the Null category, at 19,902 (0.4%) in which the party preference was not recorded by DMV field offices.

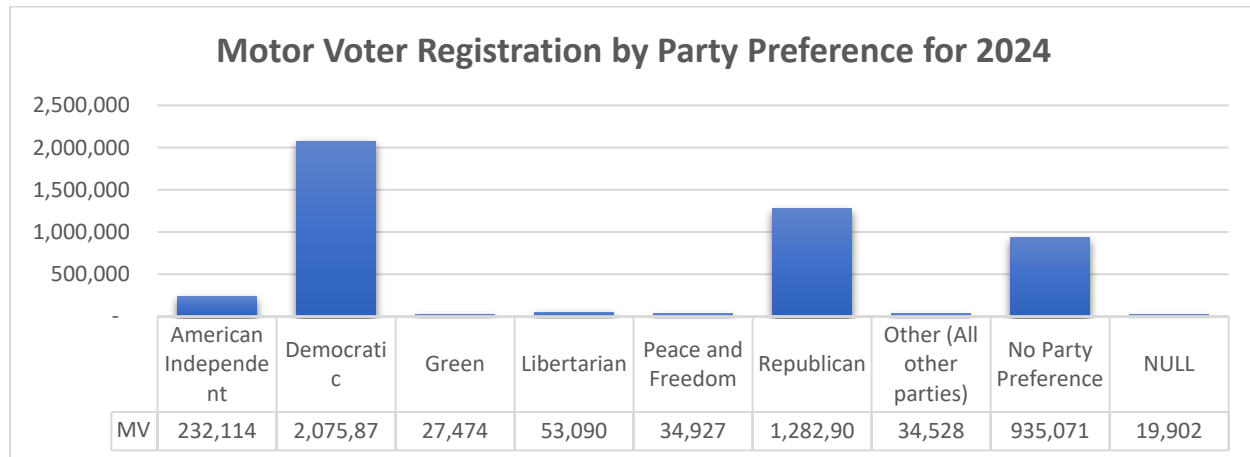


Figure 7

Figure 8 compares the three sources of registrations and party preference category. In 2024, of the 4,695,881 total New Motor Voter registrations, 44.2% of registrants selected Democratic, followed by 27.3% Republican and 19.9% No Party Preference. Of the 920,203 total Paper registrations, 35.6% selected Democratic, followed by 22.9% Republican, and 30.6% No Party Preference. Of the total 1,362,149 COVR registrations, 36.5% selected Democratic, followed by 26.8% Republican, and 28.3% No Party Preference.

Registration by Source and Party Preference (%) for 2024

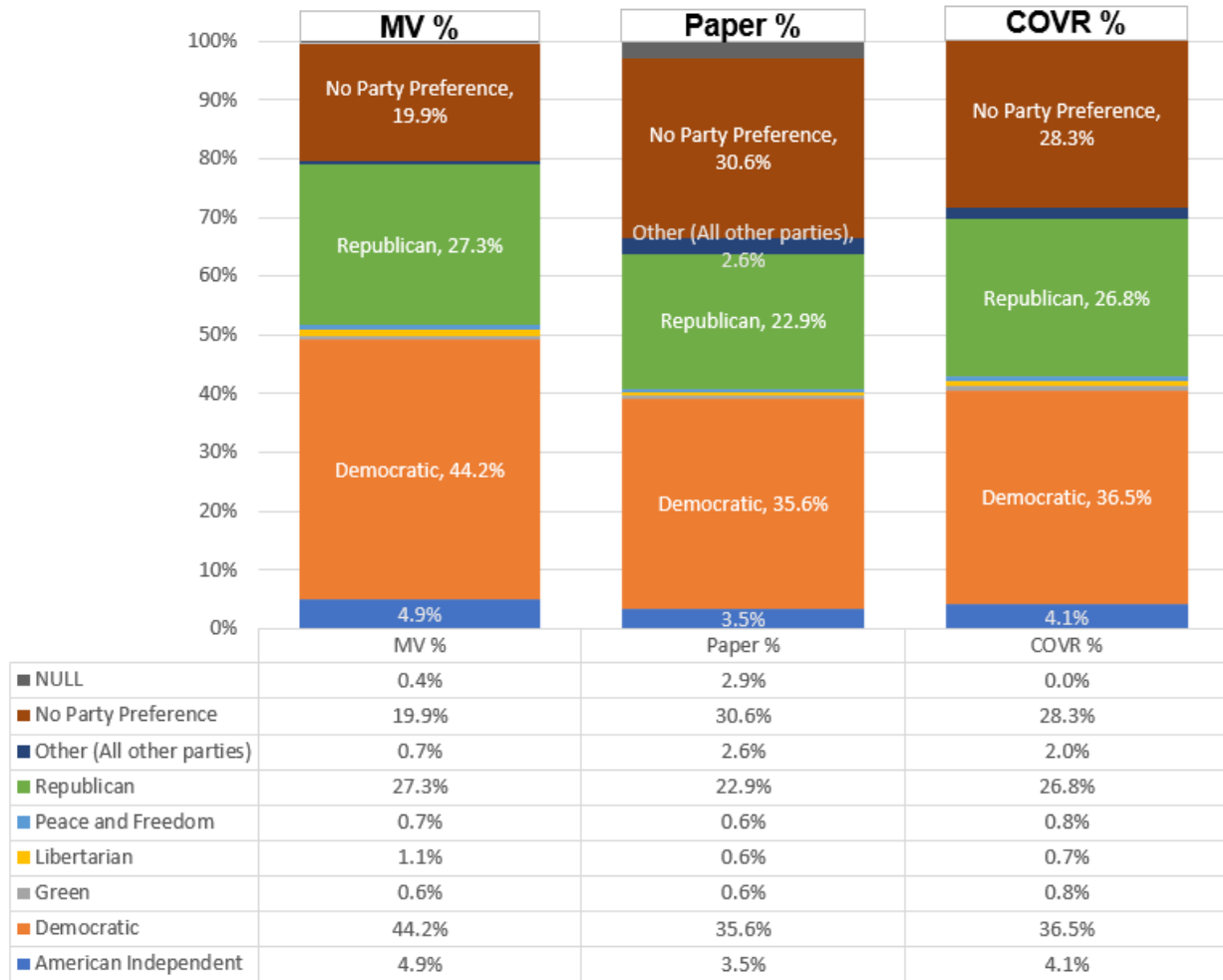


Figure 8

Motor Voter Registration by Age Groups for 2024

Figure 9 and Figure 10 show the total of New Motor Voter registrations in 2024, by nine different age groups, ranging from 16-17 to 80 and above. The 31-40 age group has the highest number of registrations, at 895,992 (19.1%), and the fewest is in the 80+ age group at 119,900 (2.6%) of the 2024 total registrations.

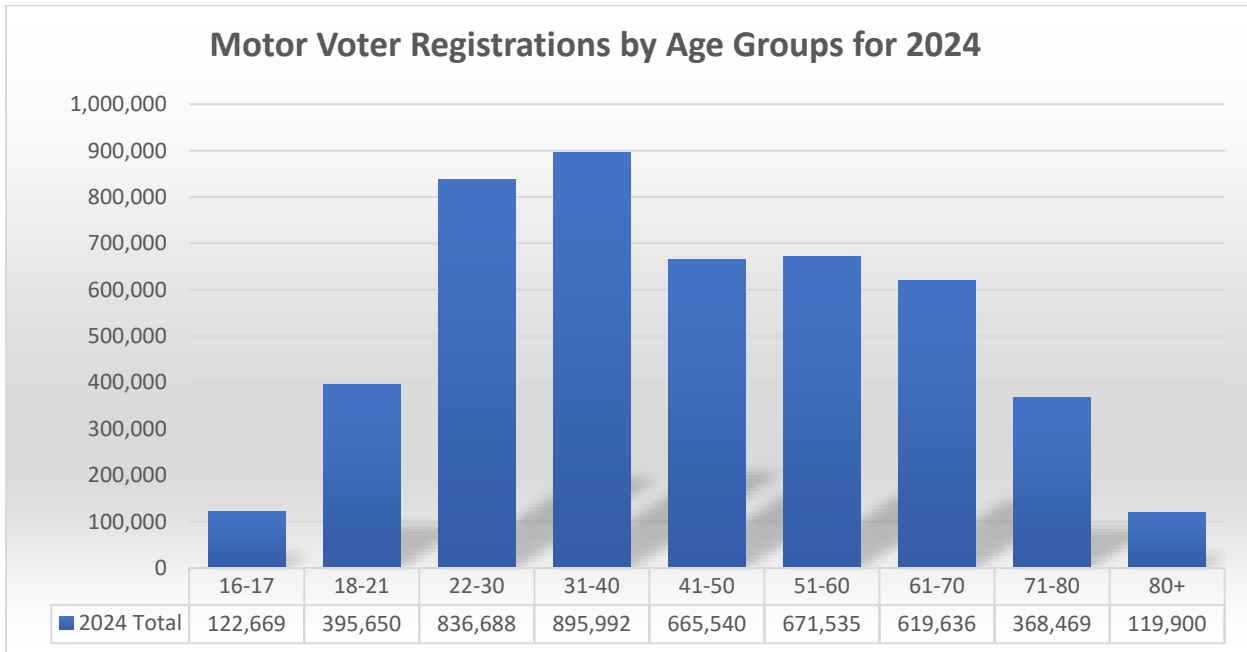


Figure 9

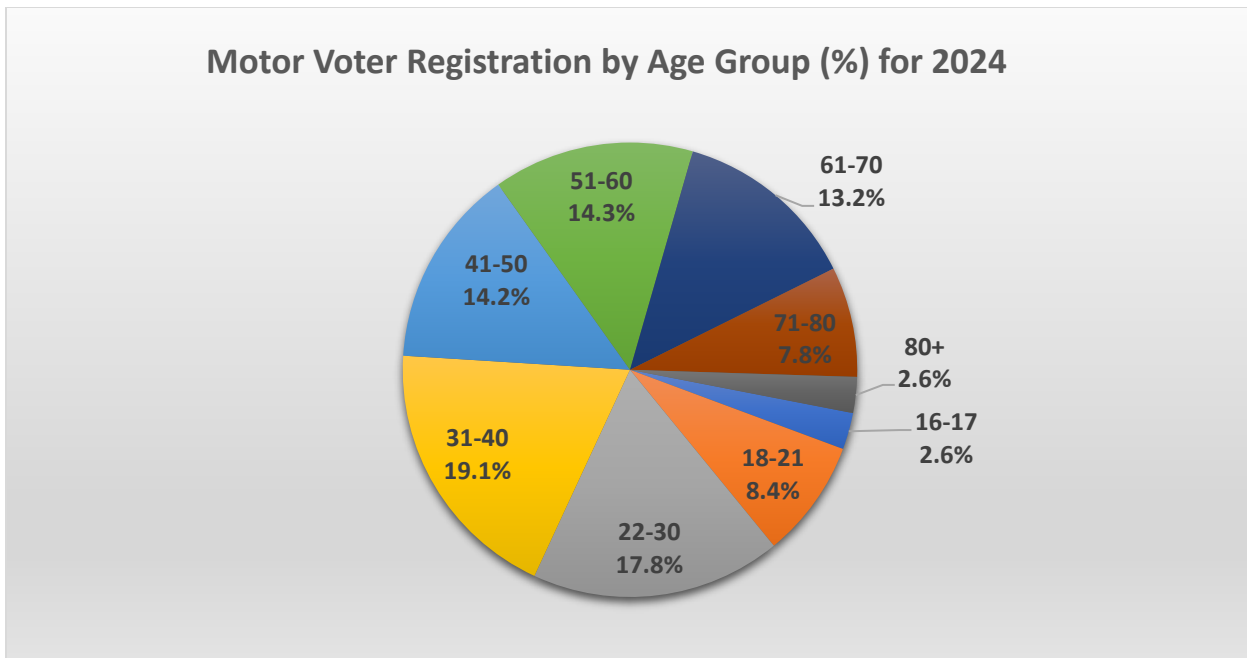


Figure 10

DMV Sources Processed

The DMV provides ten sources of transaction records to the SOS for all persons eligible to register to vote and who do not opt out of registration during their DMV transaction.

Sources:

1. (FO/eDL44): Electronic DL 44 at a DMV Field Office (FO): Includes the following: (a) people who register to vote through the Electronic Driver's License process at the DMV, (b) people who complete their applications online and then come into the field office, and (c) people who complete an application on the Touchscreen Terminals (TSTs) located inside of DMV field office locations. This also includes the small number of paper applications received in field offices.
2. DLIR: Driver's License Internet Renewal.
3. ICA: Internet Change of Address.
4. RBM: Renewal by Mail initiated by the DMV.
5. 410: User initiated renewal by mail.
6. COA: Change of Address through paper.
7. ODDL: Online Duplicate Driver's License. Allows customers to apply for a duplicate license.
8. KDDL: Kiosk Duplicate Driver's License and Identification (ID) Card. Self Service Kiosk source that allows customers to apply for a duplicate driver's license/ID.
9. KDRL: Kiosk Driver's License Renewal. Self Service Kiosk source that allows customers to apply for driver's license renewal.
10. KIDR: Kiosk Identification Renewal. Self Service Kiosk source that allows customers to apply for Identification Card renewal.

The SOS receives registration records from all DMV sources daily and processes them to county elections offices. The records go through the SOS's and county elections officials' list maintenance process, which looks for matches and potential matches to merge voter records into the same voter.

Figure 11 and Figure 12 show that in 2024, there were 8,464,252 total records processed by the SOS from all DMV sources. The largest source was electronic application forms (eDLs). EDLs accounted for 4,078,832 (48.2%) of total records. Together, online changes of address, online renewals, online duplicate license requests, and all kiosks' sources accounted for another 46.8% of total records. This means that more than 95.0% of all registration records transmitted to the SOS from the DMV in 2024 were completed by customers in electronic format.

The roll out of KDLRs and KIDRs occurred in March of 2024, and therefore Figure 11 and Figure 12 do not capture data from these two sources for the entire year.

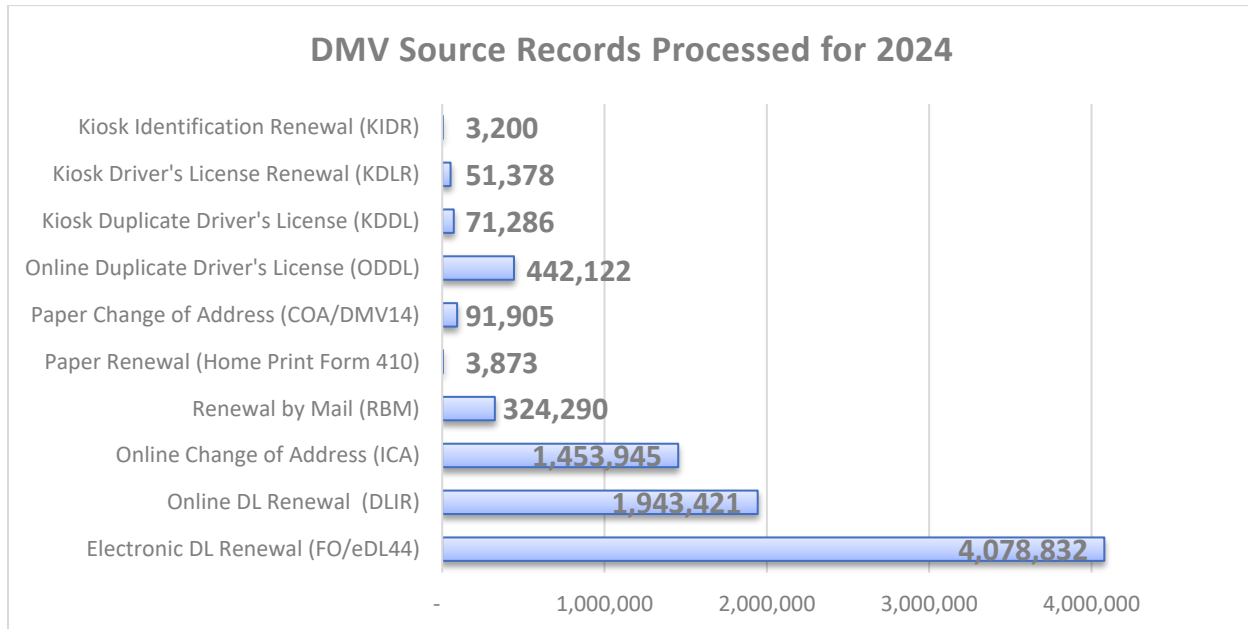


Figure 11

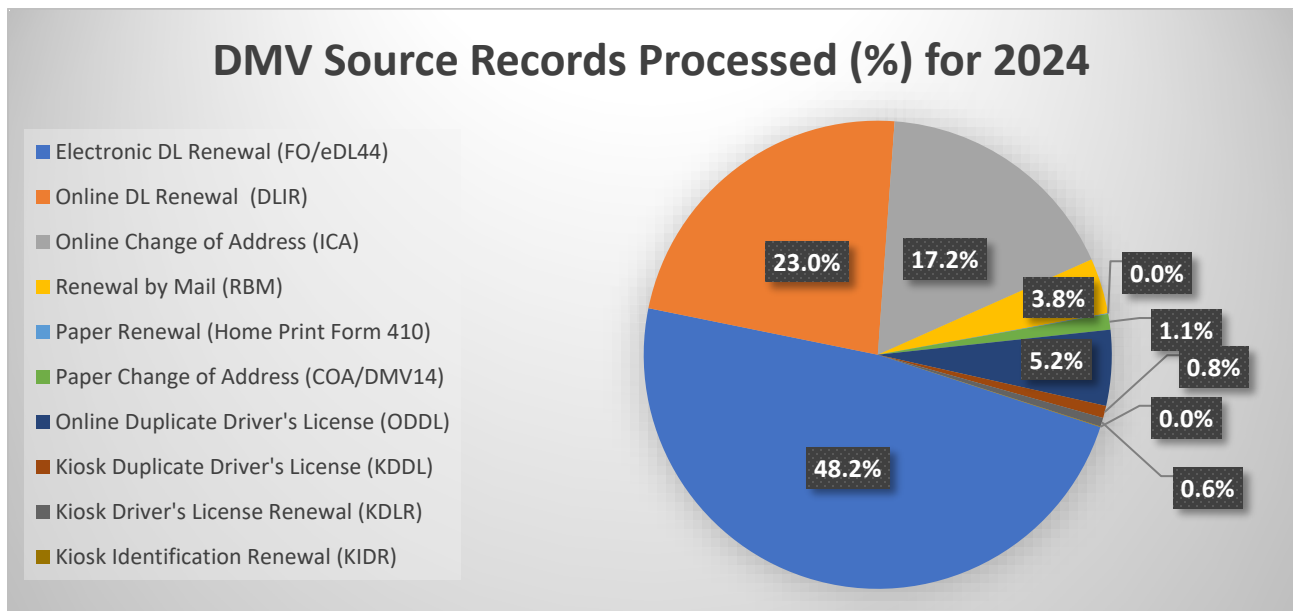


Figure 12

There are also applicants who do not indicate their eligibility to vote because they checked “no” or “decline to state” in response to New Motor Voter questions about their voter eligibility and/or US citizenship. These transactions are not transmitted to the SOS under the California New Motor Voter Program. For these applicants, the registration process ends, and their transaction is not tracked as an “opt-out.”

In 2024, the number of New Motor Voter transactions completed on paper forms in which the applicant left all voter registration questions blank was 49,295.

Opt-Outs of Motor Voter Registration

The California New Motor Voter Program allows DMV applicants who indicate their eligibility to vote to opt out of voter registration to avoid becoming registered or having their registration updated. The term “opt out” as used in this report does not include persons who do not register because they did not affirmatively indicate their eligibility to vote. Applicants may opt out while they are completing their driver’s license/ID form by mail, online, or at a DMV field office.

Applicants who indicate their eligibility and choose to opt out of registration are not required or asked by the system to provide an explanation on why they chose to opt out. Therefore, the only information provided is that the applicant has chosen to opt out. There is no information provided for further analysis on reasoning for the opt out.

Opt-Outs of Motor Voter Registration – 7-Year Trend, 2018-2024

There are two types of opt-outs for motor voter registration: (1) opt-outs by eligible but already registered people and (2) opt-outs by eligible and not registered people.

An “opt-out, eligible but already registered” transaction means that the SOS has made a match of the DMV opt-out record with an already registered voter through the VoteCal data validation process.

An “opt-out, eligible and not registered” transaction means that the SOS has not made a match with an existing voter in VoteCal. Therefore, these DMV customers are considered unregistered potential voters who opted out of New Motor Voter registration. However, it is possible that a small number of these individuals may already be registered, but that insufficient information is available for the SOS to make a match.

Figure 13 shows the number of “opt-out, eligible but already registered” transactions and the number of “opt-out of eligible and not registered” transactions compared with the total

number of New Motor Voter transactions processed from 2018 to 2024. “Opt-out, eligible but already registered” transactions ranged from 1,219,134 (24.5% of total DMV Transactions) in 2018 to 2,910,596 (30.2% of total DMV Transactions) in 2019. “Opt-out, eligible and not registered” transactions ranged from 772,343 (15.5% of total DMV transactions) in 2018 to 1,486,195 (15.4% of total DMV transactions) in 2019. From 2018 through 2024, on average, more than two out of every three opt-outs (69.6% of total opt-outs) were by voters who were already registered at the time they interacted with the New Motor Voter system.

The total number of “Opt-out, eligible but already registered” transactions and “Opt-out, eligible and not registered” transactions reported for 2018 is significantly less as compared to the subsequent years because the program began in April of 2018, and therefore Figure 13 does not capture opt out registration data for the entire 2018 year.

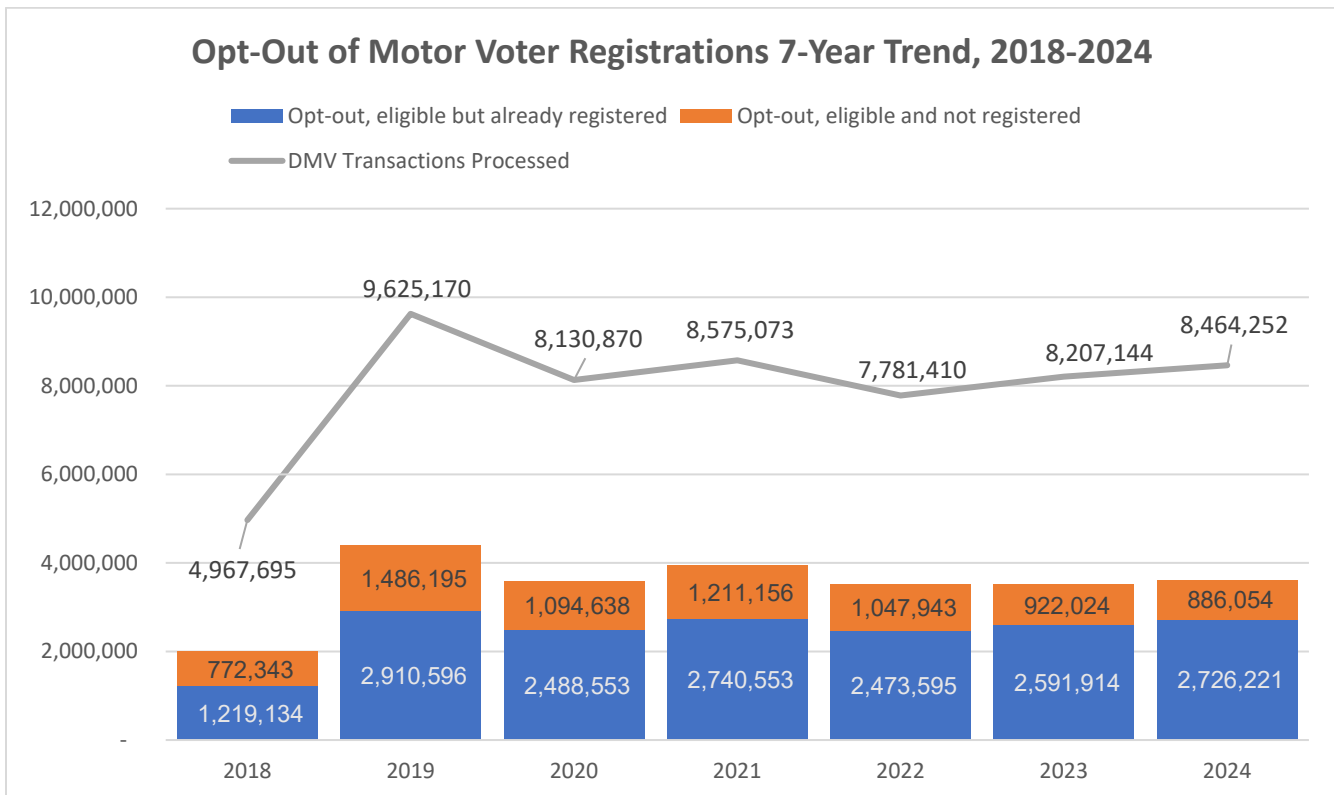


Figure 13 (Please note: While the information provided is not specifically required by the Elections Code, the SOS, DMV, and Task Force worked collaboratively to provide this information.)



**California
Motor Voter**



Table 1 compares opt-outs to new registrations and pre-registrations among the eligible unregistered population. Table 1 identifies the share of the eligible unregistered population that is choosing to register and the share that is declining to register.

Eligible Unregistered Population	2018	2019	2020	2021	2022	2023	2024
New Registrations & Pre-Registrations	765,939	1,230,728	941,481	976,578	854,677	811,148	793,223
Opt-out by Eligible Unregistered	772,343	1,486,195	1,094,638	1,211,156	1,047,943	922,024	886,054
% Registering or Pre-Registering	49.79%	45.30%	46.24%	44.64%	44.92%	46.80%	47.24%
% Opting-Out	50.21%	54.70%	53.76%	55.36%	55.08%	53.20%	52.76%

Table 1

Similarly, Table 2 compares opt-outs to registration updates among the eligible but already registered population. Table 2 identifies the share of the eligible but already registered population that is choosing to update registration and the share that is declining to update registration.

Eligible Already Registered Population	2018	2019	2020	2021	2022	2023	2024
Updated Registrations	1,947,614	3,467,968	3,270,372	3,374,494	3,140,475	3,620,165	3,902,856
Opt-out of eligible but already registered	1,219,134	2,910,596	2,488,553	2,740,553	2,473,595	2,591,914	2,726,221
% Updating	61.50%	54.37%	56.79%	55.18%	55.94%	58.28%	58.87%
% Opting-Out	38.50%	45.63%	43.21%	44.82%	44.06%	41.72%	41.13%

Table 2

Opt-Outs of Motor Voter Registration for 2024

Figure 14 shows the number of opt-out, eligible but already registered transactions and the number of “opt-out, eligible and not registered” transactions as compared to the total number of New Motor Voter transactions processed for 2024. The “opt-out, eligible but already registered” transactions ranged from 232,641 (35% of total DMV transactions) in December 2024 to 227,905 (29.3% of total DMV transactions) in August 2024. The “opt-out, eligible and not registered” transactions ranged from 68,679 (10.3% of total DMV transactions) in December 2024 to 81,255 (10.4% of total DMV transactions) in August 2024. Again, the number of “opt-out, eligible but already registered” transactions is significantly higher than the number of “opt-out, eligible and not registered” transactions.

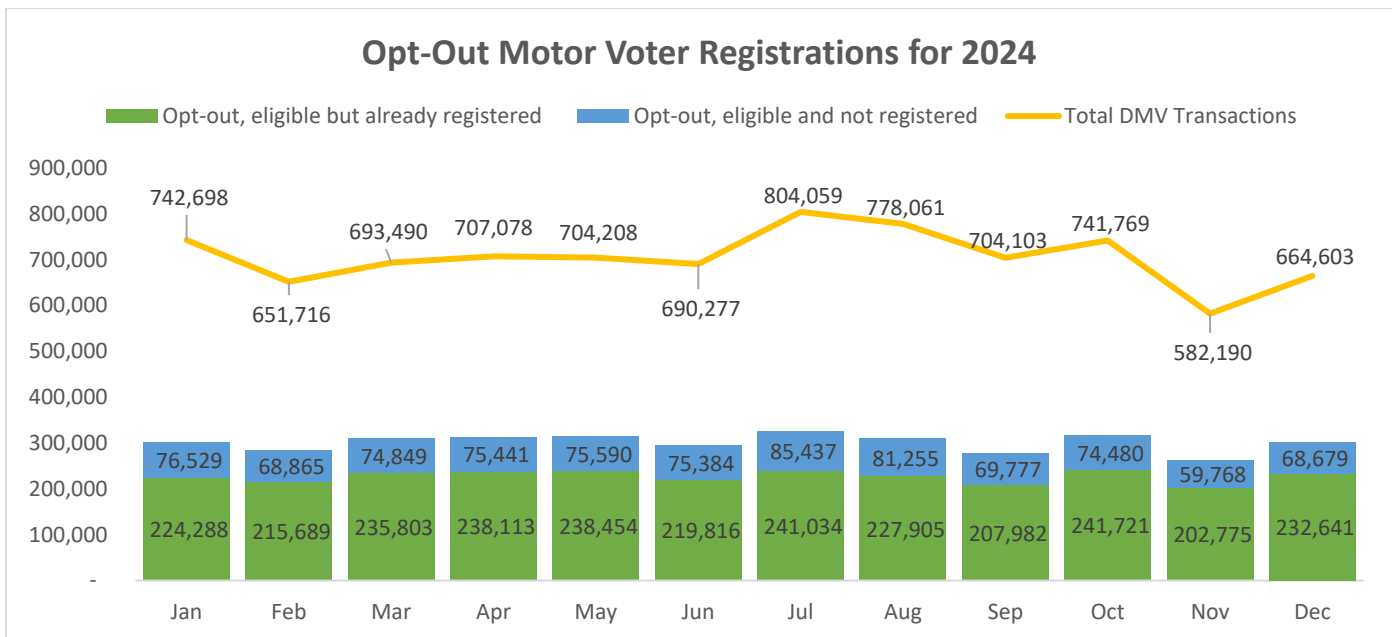


Figure 14

Eligible Voters Opt-Out Method

In 2024, the total number of those completing a DMV transaction who indicated their voter eligibility and opted out of voter registration or updating their voter registration are as follows, sorted by transaction type:

1. Checked “I do not want to register to vote or update my voter registration information” is 3,474,265 from DMV field offices and online sources.

2. Checked “I am eligible, but I do not want to register to vote or update my voter registration information” is 210,678 from renewals by mail, change of address, and paper renewal sources.

Motor Voter Pre-Registration Opt-Outs

In 2024, there were 201,035 electronic Driver’s License or ID Card applications from eligible DMV customers aged 16-17. This total consists of only sources from online and field office applications. Of these 201,035 total electronic transactions by eligible people, 78,449 (39.0%) were opt-outs of voter pre-registration.

Assembly Bill 796

Assembly Bill 796 added Elections Code section 2274, which requires the DMV, in consultation with the SOS, to monitor the timeliness of DMV transmittals on voter registrations to the SOS.

The DMV is required to provide the following information on voter registration to the SOS by the 10th day of each calendar month:

1. The number of completed voter registration applications transmitted to the SOS after the specified deadlines.
2. The number of notices sent to voters when there has been a delay in processing their completed voter registration applications.
3. The reasons for any irregularities in the processing of voter registration records or in the transmittal of any completed voter registration applications after the specified deadlines.

Table 3 shows the total number of records delivered to the SOS in 2024. The Total Records Delivered to the SOS is the number of completed voter registration applications transmitted to the SOS by the deadline and those transmitted after the deadline.

In 2024, the total number of New Motor Voter records delivered each month ranged from 585,715 in November to 809,025 in July. The number of letters sent to customers because their records could not be delivered to the SOS within 10 days after their acceptance by DMV ranged from 26 in June to 238 in November.

The number of letters sent is higher because customers are provided with a letter before the 10-day mark to ensure that they are properly notified. Customers who are sent a letter

may be included in one month's data and then cleared as over 11 days on another month's data.

Records Delivered to SOS in 2024				
Month	Total Records Delivered to SOS	Records delivered 10+ days after Acceptance	Letters sent because records could not be processed/delivered within 10 days	System Irregularities
Jan	746,132	70	90	3
Feb	655,084	44	103	2
Mar	697,016	41	111	1
Apr	710,400	60	85	1
May	705,718	32	123	1
Jun	691,560	26	129	1
Jul	809,025	37	150	1
Aug	782,643	83	185	1
Sep	708,486	82	163	1
Oct	745,931	176	205	1
Nov	585,715	238	144	1
Dec	602,485	96	105	1

Table 3

Records Delivered More than 10 days after Acceptance

Figure 15 shows the number of records delivered to the SOS more than 10 days after their acceptance by the DMV in 2024. There was a total of 985 records delivered more than 10 days after their acceptance, ranging from 26 to 238 each month. There was a significant increase in volume for October and November that is attributed to the summer surge of license renewals or Real ID's that leads to individuals updating their personal information and taking longer than the 10-day window to successfully process. Also, Name Change, Date of Birth, Social Security re-issuance, and incomplete documentation are occurrences that may take longer than the 10-day window of delivery to be cleared by the DMV. These DMV customers all receive a mailed letter prior to the 10-day window that provides them with information on alternative registration options.

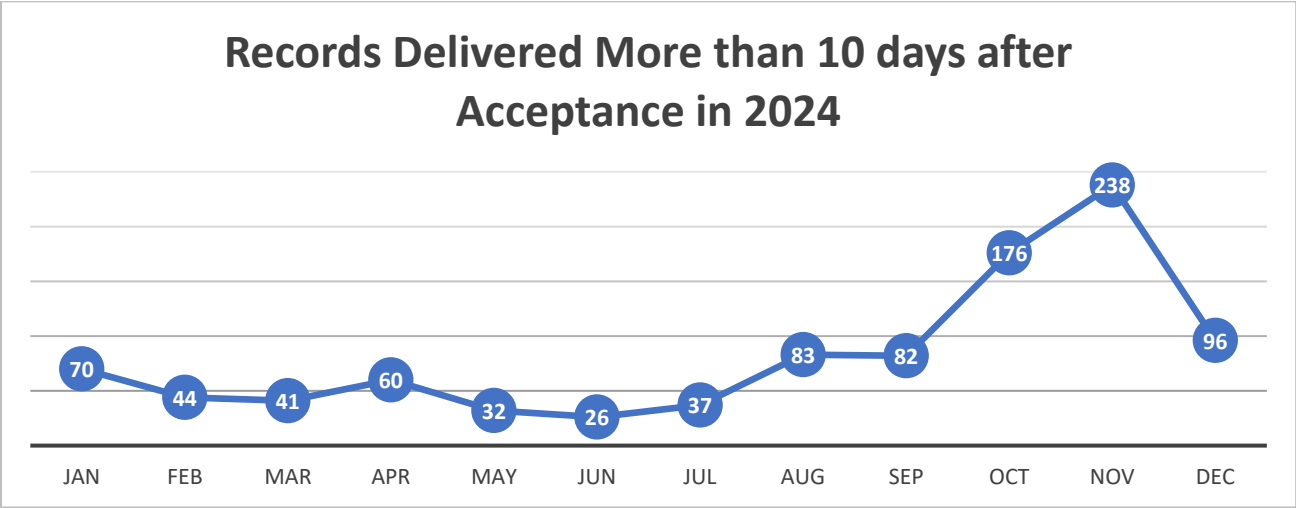


Figure 15

DMV Letters Sent

Figure 16 shows the total number of DMV Letters Sent in 2024. There was a total of 1,593 DMV Letters sent, ranging from 85 to 205 each month.

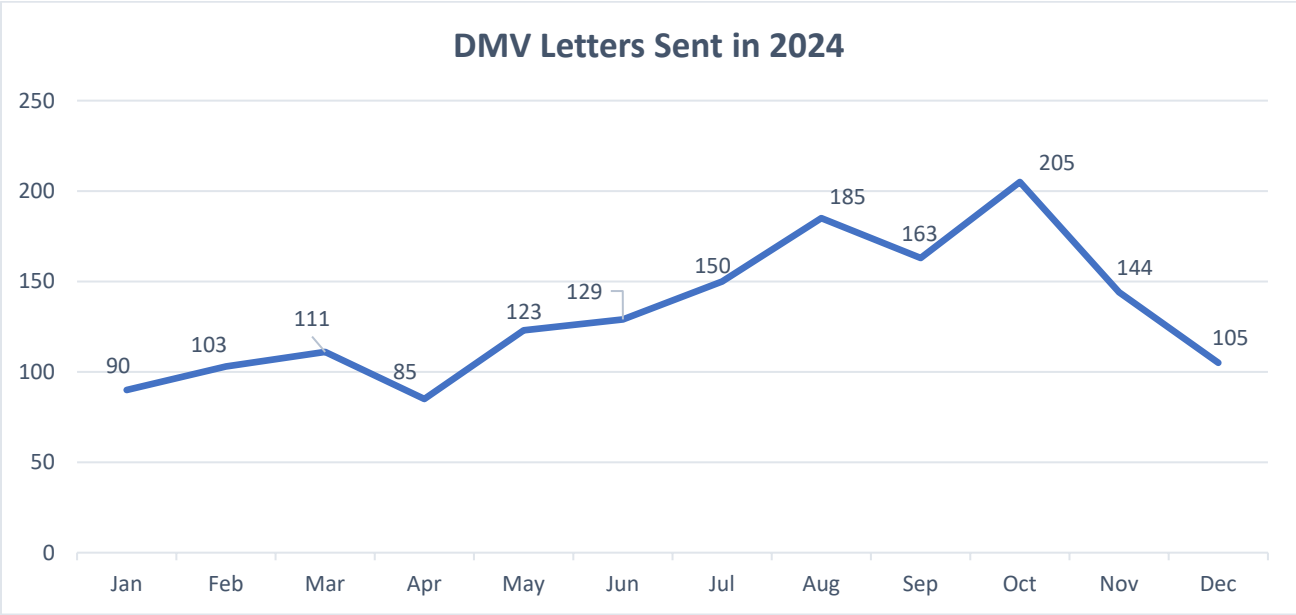


Figure 16

System Irregularities

The DMV is required to provide the reasons for any irregularities in the processing of records or in the transmittal of any completed voter registration applications after the specified deadlines.

There were 15 system irregularities reported in 2024. Of the 15 system irregularities, 12 are attributed to DMV-14 forms that were received late from DMV field office locations to DMV headquarters for processing. DMV has deployed a process that enables Field Offices (F/O) to scan the DMV-14 forms and sends the scanned images to DMV headquarters for processing. This has significantly reduced DMV processing times due to not having to send shipments of paper forms. This process led to an overall decrease in the number of irregularities. The ongoing errors in processing is the majority reason for DMV-14 late arrivals forms.

System Irregularities		
Months	Number of Irregularities	Description
Jan	3	- DMV-14 forms that are sent late from field office locations and arrive/are processed in Headquarters on or after the 10-day window provided in NVRA. There were 30 late arrivals of DMV-14 forms reported in January. - On 1/5/2024, it was discovered that the program responsible for updating name change applications crashed on 12/27/2023. It was restarted on 12/28/2023. Approximately 130 transactions were halted due to that program crash. Majority of the transactions were cleared during discovery/triage on 1/5/24. 15 transactions went over the 10-day window and were provided letters. An additional 10 transactions were unable to be processed due to issues with their transaction not associated with motor voter and will require the customer to visit DMV to resolve (missing docs, etc.). - On 1/28/2024, an in-flight² software update required multiple, unexpected restarts. The system was down from 4:38 PM to 5:15 PM. Stable after deployment. There were discussions with IT and vendors about notification requirements so that possible impacts can be relayed.

Feb	2	- DMV-14 forms that are sent late from field office locations and arrive/are processed in Headquarters on or after the 10-day window provided in NVRA. There were 27 late arrivals of DMV-14 forms reported in February. - On 2/5/2024 between 6:30 PM and 7:00 PM, GetSignature³ was offline due to a test that caused an unexpected, required server restart. Changes made to the amount of monitoring done during automated testing activities to mitigate future instances.
Mar	1	DMV-14 forms were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Apr	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
May	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Jun	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Jul	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Aug	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Sep	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Oct	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.

Nov	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.
Dec	1	DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.

Footnotes:

² In-flight updates are those applied to a system while it is still in operation. In-flight updates are not anticipated to require any downtime and can allow systems to stay online and functional while they're being upgraded.

³ GetSignature is the call from SOS to DMV's image server to obtain the digitized signature image for voter registrations. The linkage between these two is maintained by the California Department of Technology (CDT). If there are issues at CDT, they are beyond the purview of DMV other than to bring them up as errors and request a resolution.

Language Preference

Applicants may choose to complete their DMV transactions in any of the ten available languages: English, Spanish, Chinese, Hindi, Japanese, Khmer, Korean, Tagalog, Thai, and Vietnamese. If the applicant selects "English" or does not select any language on the paper form, the default language is English. During the course of their registration, an eligible applicant may also select a language preference in which to receive voter materials.

Figure 17 shows the total number of DMV transactions completed in the ten available languages and the total number of completed voter registration applications in which the applicant selected a language preference for voter materials. Applicants may complete a New Motor Voter transaction in a language that is different from their selected language of preference for voter materials.

The total number of DMV transactions represented in Figure 17 and Table 4 includes ineligible transactions not transmitted to the SOS.

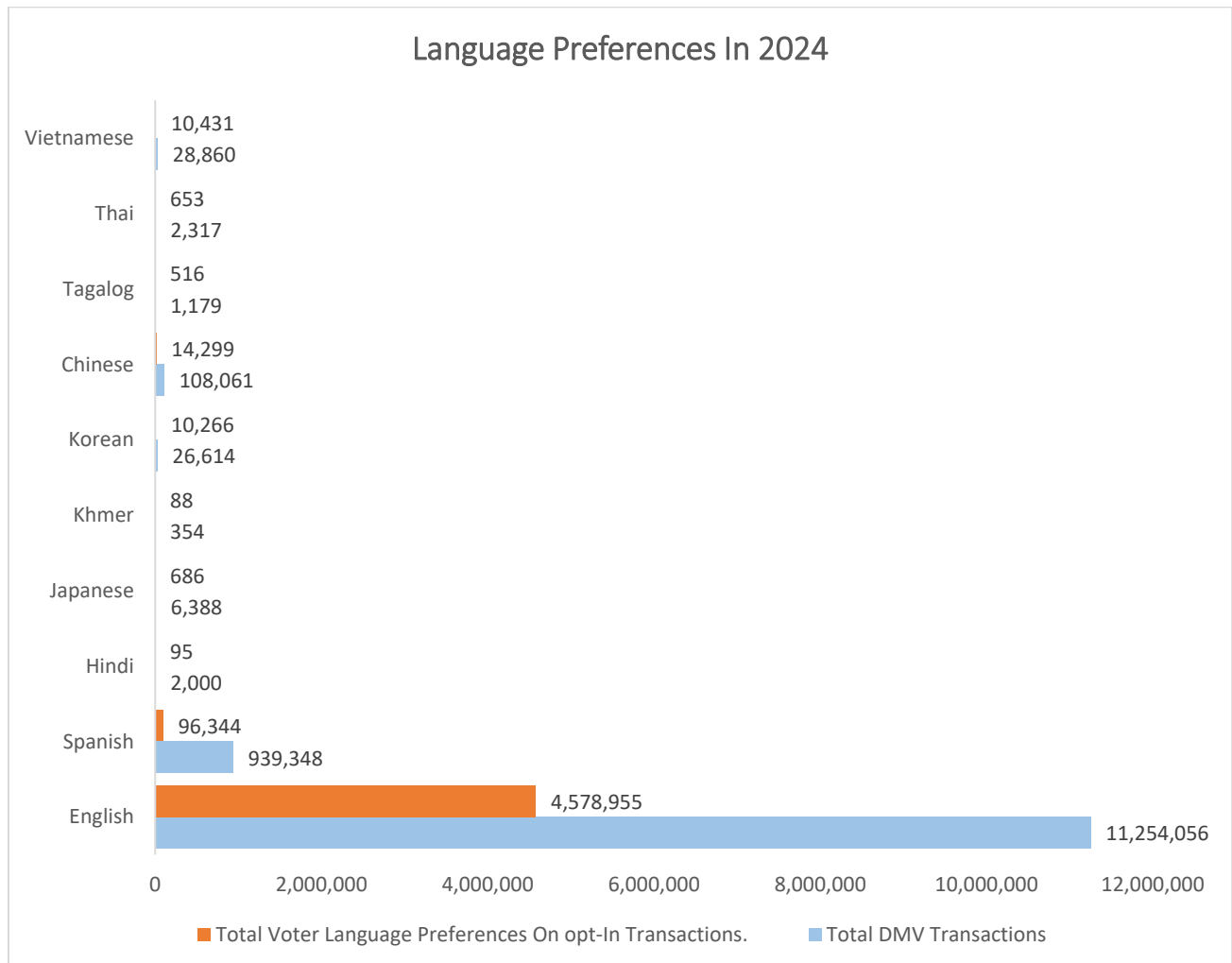


Figure 17

Language	Total DMV Transactions (*includes Ineligible)	Language Preference for Voter Materials
English	11,254,056	4,578,955
Spanish	939,348	96,344
Hindi	2,000	95
Japanese	6,388	686
Khmer	354	88
Korean	26,614	10,266
Chinese	108,061	14,299
Tagalog	1,179	516
Thai	2,317	653
Vietnamese	28,860	10,431
Total	12,369,177	4,712,333

Table 4

Secretary of State Outreach

The SOS currently sends postcards to reach out to certain individuals who complete their applications in paper form: (1) Registration Opportunity Postcard and the (2) Voter Preference Postcard.

In June 2018, the SOS also began mailing opt-out postcards to DMV customers who indicated that they were eligible to vote but chose to opt out of registration. This was discontinued after September 26, 2018, due to costs and potential ineffectiveness because there is no mechanism in the system to track registrations attributed to post card mailings. During this period, a total of 511,661 opt-out postcards were mailed at a cost of \$30,641.

Registration Opportunity Postcards:

The Registration Opportunity Postcard is mailed to DMV applicants who renewed or applied for a DL/ID card or changed their address, but the SOS is unable to determine if they want to register or update their registration. Examples include checking both the “yes” and “no” box for eligibility on a paper form, not selecting a political party, or not selecting a ballot material language preference. Generally, people who receive these postcards submitted some form of paper documentation or performed an electronic transaction with the DMV that is missing voter registration information. Individuals receiving this postcard were not registered and/or did not have their voter registration record altered.

This postcard informs the applicants that the voter registration information they provided at the DMV was either incomplete or unclear and SOS could not process their voter registration applications. If they are an already registered voter, they are advised to check their voter registration status at voterstatus.sos.ca.gov. Or, if they are not registered and meets the eligibility requirements to vote or would like to update their current voter registration, they are directed to the RegisterToVote.ca.gov website.

Voter Preferences Postcards:

The Voter Preferences Postcard is mailed to DMV registrants who did not select a political party preference or ballot material language preference for receiving elections materials. People receiving this postcard were registered or had their voter registration updated.

This postcard informs the applicants that they did not include additional important voter information, such as their political party preference or language for receiving election materials. The applicants are provided instructions to update their registration through re-registration online at RegisterToVote.ca.gov or complete and return a paper registration form.

From 2018 to 2024, the SOS has mailed 544,199 Registration Opportunity Postcards and 496,120 Voter Preference Postcards at a total of 1,040,319 postcards.

Figure 18 shows the total number of Registration Opportunity Postcards and Voter Preferences Postcards mailed in 2024. There was a total of 25,261 Registration Opportunity postcards mailed, ranging from 989 to 4,102 each month. There was a total of 27,535 Voter Preferences postcards mailed, ranging from 1,559 to 3,158 each month. In total, 52,796 postcards were mailed.

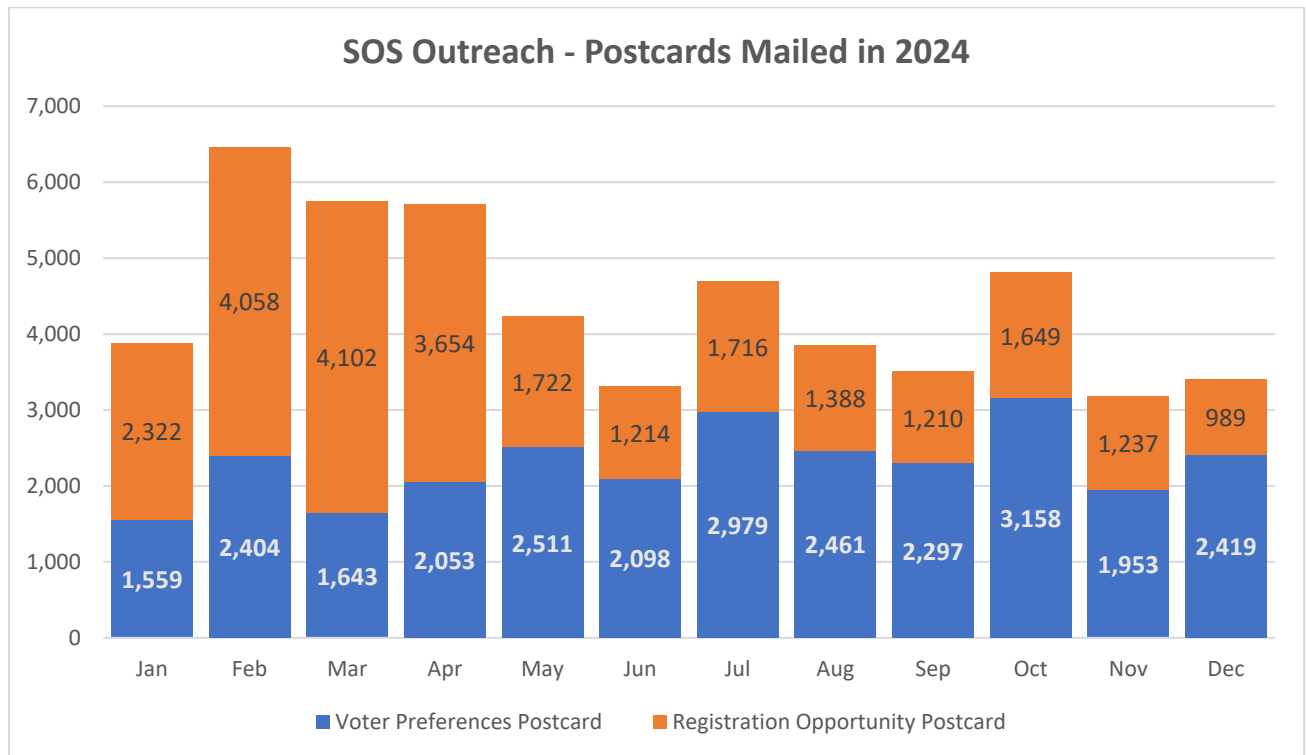


Figure 18

Supplemental Information

Persons with Disabilities:

DMV provides equitable access to all services, including the California New Motor Voter Program, for individuals with disabilities. In field offices, DMV provides specialized assistance through Americans with Disabilities Act (ADA) terminals. These accessible kiosks are equipped with screen reader software, tactile keypads, and other adaptive technologies to facilitate independent usage by customers with varying disabilities. These terminals support voter registration processes but also ensure that customers with disabilities access DMV services with privacy and independence.

Online, the DMV's portal has been designed with accessibility in mind, adhering to the Web Content Accessibility Guidelines (WCAG). This makes the website compatible with a broad range of customer-provided screen readers and other assistive technologies, enabling users with disabilities to access information, complete forms, and register to vote from their homes.

DMV technicians receive specialized training to assist customers with disabilities effectively, ensuring they can navigate both the voter registration process and other DMV services with ease. At DMV field offices, they offer priority service that includes specialty lines and appointments that assist in minimizing wait times. American Sign Language (ASL) interpreters and other accommodations are available upon request to ensure effective communication and a seamless experience for all customers.

Non-Citizens:

Applicants who selected “no” or “decline to provide an answer” on whether they are a U.S. citizen will not be able to register to vote. It is the applicant's responsibility to provide the correct response on questions regarding U.S. citizenship.

Elections Code section 2268 states that if a person who is ineligible to vote becomes registered to vote pursuant to Chapter 4.5 of the California New Motor Voter Program in the absence of a violation by that person of Section 18100, then that person's registration shall be presumed to have been affected with official authorization and not the fault of that person.

Additionally, Elections Code section 2269 states that if a person who is ineligible to vote becomes registered to vote pursuant to Chapter 4.5 of the California New Motor Voter Program and votes or attempts to vote in an election held after the effective date of the

person's registration, then that person shall be presumed to have acted with official authorization and shall not be guilty of fraudulently voting or attempting to vote pursuant to Section 18560, unless that person willfully votes or attempts to vote knowing that they are not entitled to vote.

Persons with Criminal Records:

DMV does not request that applicants provide information on whether they have criminal records. DMV participates in multiple outreach opportunities each year, such as Veterans Standdown, homeless outreach, disaster recovery centers, State Fair, etc. All of these forms of outreach potentially reach people impacted by the criminal legal system, including those who have been paroled out of the California Department of Corrections and Rehabilitation (CDCR). Additionally, CDCR participates in a program to provide Cal-ID cards to people as they exit institutions and customers are permitted to provide voter registration information if they qualify. Cal-ID applicants use a private version of the server limited only to CDCR use. The CAL-ID program entitles people in state correctional facilities to a photo identification card upon release to expedite and ease their reintroduction into society. The CAL-ID program also now allows CDCR facilities to access a digital private portal, offering the same functional experience as the public electronic DL44 form, but guided by a CDCR employee. This portal allows CDCR and DMV to work collaboratively towards implementing the requirements of AB 1329 (Stats. 2023) which permits issuance of driver's licenses and identification cards to eligible incarcerated people. Both paper applications and the new digital experience provide incarcerated people with the same questions regarding eligibility to register to vote. Once submitted, these forms are processed in the same fashion as other inbound forms and therefore are not accounted for separately. DMV continues to work with CDCR on issuing licenses to incarcerated individuals who are preparing to transition back into society. Cal-ID cards are issued to the customer upon release from prison. The program also operates at the county level. All Cal-ID customers are provided with application forms that list all voter eligibility criteria. DMV forms and systems all accurately display the language "Not currently serving a state or federal prison term for the conviction of a felony" as one of the qualifying standards to which customers answer "yes" to when registering.

2024 Task Force Discussed Topics

The Motor Voter Task Force was established pursuant to Elections Code section 2275 to advise the SOS and the DMV on the effectiveness of California's New Motor Voter Program and provide consultation to the SOS and the DMV on the annual report produced by SOS. The Motor Voter Task Force is required to convene at least quarterly.

The Motor Voter Task Force held its first meeting on August 10, 2022, and have since met quarterly in January, April, July, and October of each 2023 and 2024.

In 2024, the following topics were discussed:

- **AB 796 Monthly Statistics**

- The Task Force requested that AB 796 statistics be shared in every Task Force meeting.
- The SOS shares the monthly statistics, and DMV provides high-level descriptions and explanations for the system irregularities.

- **Proposed Changes to the DMV eDL44 Process**

- In an effort to enhance the voter registration process at the DMV, the Task Force proposed various changes to the eDL44 screens. These changes include streamlining response options and improving readability of verbiage provided on the screens. These changes were approved by members of the Task Force and the SOS in October 2023.
- The level of effort for the eDL44 changes approved in October 2023 were estimated by DMV at around 700 hours. This proposal was subject to the Enterprise Governance Council's (EGC) review and approval.
- In April of 2024, the Task Force re-revisited the previously approved changes and suggested only language changes after being informed that the previously proposed changes were not feasible due to other DMV priorities and a lack of funding. DMV confirmed that they are prioritizing other projects and that they currently do not have the resources to move forward with this effort. However, they will keep the eDL44 project on their project list.
- As of October 2024, the SOS has removed this topic from the Motor Voter Task Force Quarterly Meeting agenda. The Task Force has requested further discussion if available funding and resources is what is required for this project to be further pursued.
- See Appendix – Proposed Changes to the DMV eDL44 Process, for the specified changes as approved in April 2024.

- **MyDMV Garage**

- DMV shared an overview of the changes for MyDMV Garage.
- The MyDMV Garage has gone through three sub-iterations. It is currently going through user experience changes for customers to navigate through the application easier, receive notifications for error state, and easier process flow.
- Some of the implemented changes include incorporating the flow for Internet Change of Address into MyDMV Garage.

- **Preregistration**
 - DMV provided a comparison between the preregistration and registration process.
 - The voter registration questions are the same for both pre-registration and registration. The only change between preregistration or registration is that customers under 18 are informed that they are not yet 18 for preregistration. The process flow is the same for both.
 - Once an individual turns 18, they will then have their preregistration automatically updated to active registration in the state voter registration database.
- **Updates Regarding DMV's AB 796 Upgrade**
 - The Task Force requests that DMV provides updates regarding its AB 796 upgrades in every Task Force meeting.
 - As of October 2024, DMV shared that it has completed PAL Stage 4 and is in progress with development.
 - The DMV is working on implementing ID verification for online customers to ensure that it has the correct person before sending data to SOS. This requires updating the workflows and data procedures. DMV is aiming to start testing in December 2024 for deployment in July 2025, as required by AB 796. The new process will be more transparent for customers utilizing a background check prior to ID verification. This would include location verification.
- **DMV Expand Online Services**
 - DMV provided information for their expanded online services.
 - DMV encourage users to use their online services for any transactions that can be done online.
 - This requires using MyDMV Garage and all available online services to help alleviate the necessary in office transactions.
 - There is no known impact to users with disabilities.
 - DMV customers can still schedule DMV appointments. However, they are encouraged to use DMV online services if they have a standard DMV transaction. Standard DMV transactions do not require any changes or submission of documents.
- **CA New Motor Voter Annual Report**
 - The report is mandated per Elections Code section 2276, which requires the SOS in consultation with the DMV and the Motor Voter Task Force, to annually review the effectiveness of the California New Motor Voter Program and draft a written report.
 - The SOS presented the 2nd annual report, 2023 CA New Motor Voter Annual Report for Task Force to review and provide feedback in April 2024.

- In a collaborative effort with the SOS, DMV, and Task Force, the report was approved and sent to the Legislature and published on the SOS website on May 31, 2024.
- **Propose to add race and ethnicity to DMV registration process**
 - The Task Force proposed to add race and ethnicity to the DMV registration forms to conform with the optional race/ethnicity question currently presented on COVR.
 - Adding Race and Ethnicity to the Motor Voter Registration is an immense workload with high costs that would require legislation and funding for DMV. To implement this proposal, the DMV will need to update all registration processes and add a third page to paper forms.
 - As of October 2024, the SOS has removed this topic from future Motor Voter Task Force Quarterly Meeting agenda, pending funding from legislation to be further pursued.

Resources

Additional resources:

- Motor Voter Task Force Website
<https://www.sos.ca.gov/elections/california-motor-voter/motor-voter-task-force>
- National Voter Registration Act (NVRA) Reports
<https://www.sos.ca.gov/elections/voter-registration/nvra/reports>
Under the NVRA, every two years the SOS compiles reports to the Election Assistance Commission (EAC) containing overall data for California. The reports are based on monthly county reports that counties submit to the SOS's office.
- [Voter Registration Statistics:](#)
The SOS is required by law to produce a Report of Registration detailing voter registration levels throughout California at specific times prior to each statewide election and once during odd numbered years.
- AB 796 Report
<https://www.sos.ca.gov/elections/california-motor-voter>
Elections Code section 2274 require the SOS to post the monthly report provided by the DMV to the SOS.

Motor Voter Task Force Contact and Members

Contact:

Secretary of State's Office, Information Technology Division
Sam Au
(916) 215-4719
sau@sos.ca.gov

Secretary of State's Office, Elections Division
Shawn Smith
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ssmith@sos.ca.gov

Motor Voter Members:

Appointed members serving since 2022.

Russia Chavis Cardenas
California Common Cause

Whitney Quesenberg
Center for Civic Design

Neal Ubriani
Institute for Responsive
Government

John Gardner
Solano County

Dora Rose
League of Women
Voters of CA

Tricia Webber
Santa Cruz County

Rosalind Gold
NALEO Educational Fund

Paul R. Spencer
Disability Rights
California

Jacqueline Wu
J Wu Consulting

Deanna Kitamura
Asian Americans
Advancing Justice - Asian
Law Caucus (ALC)

Brittany Stonesifer
Democrat Attorney



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Appendices

EDL-44 Process

The electronic online driver's license and ID card application (EDL-44) process enables an applicant to complete the application before visiting a DMV field office. DMV employees can quickly access the completed form and begin processing.

DRIVER'S LICENSE AND ID APPLICATION

Home

Current

REQUIRED FIELDS *

Please choose a language for this application.

LANGUAGE *

English

Next

DRIVER'S LICENSE AND ID APPLICATION

Home Current

REQUIRED FIELDS *

Please choose a language for this application.

LANGUAGE *

English

English
Spanish (Español)
Chinese (中文)
Korean (한국어)
Khmer (ខ្មែរ)
Thai (ไทย)
Vietnamese (Tiếng Việt)
Tagalog (Tagalog)
Japanese (日本語)
Hindi (हिंदी)

Home Previous Current

REQUIRED FIELDS *

Disclaimers

Before we start, please read this information carefully: *

Medical Information

The following conditions that may affect your ability to operate a motor vehicle safely include, but are not limited to:

- Loss of consciousness; or
- Episode of marked confusion caused by any condition which may bring about recurring lapses; or
- Disease, disorder, or disability (examples of these are epilepsy, diabetes, stroke, cataracts, Parkinson's disease); or
- Decrease or change in your vision due to cataracts, macular degeneration, diabetic retinopathy, glaucoma, retinitis pigmentosa, or

[Read More](#)

☐ I agree to the terms *

[Back](#)

[Next](#)



License Type

What type of vehicle do you drive? *

Select from either the Noncommercial or the Commercial vehicles group below.

Noncommercial vehicles

Select license class(es):



Car (Basic Class C)



Motorhome over 40 feet, but not over 45 feet (Class B)



Travel trailer or fifth wheel over 15,000 pounds gross vehicle weight rating (GVWR), or a trailer coach over 10,000 pounds GVWR, not for compensation (Class A)



Motorcycle Only (Class M)



Add Motorcycle (Class M)

WHAT ARE THE DIFFERENT CLASSES OF A NONCOMMERCIAL DRIVER'S LICENSE?





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WHAT ARE THE DIFFERENT CLASSES OF A NONCOMMERCIAL DRIVER'S LICENSE?



Do you need a firefighter endorsement? *

☐ Yes

☒ No

Commercial vehicles

Select license class(es):

☐ Class A

☐ Class B

☐ Class C



WHAT ARE THE DIFFERENT CLASSES OF A COMMERCIAL DRIVER'S LICENSE?





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Let's look up your eligibility.

Have you ever had a California driver's license or ID card? *

☐ Yes

☒ No

Have you ever had a driver's license or ID card from another state? *

☐ Yes

☒ No



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What is your legal full name?

This is the name that appears on official identity documents like your birth certificate and passport.

FIRST NAME *

Test

MIDDLE NAME (OPTIONAL)

D

LAST NAME *

Data

SUFFIX (OPTIONAL)



WHAT IF I HAVE MULTIPLE FIRST, MIDDLE, LAST NAMES?



What is your date of birth?

MONTH *

01

DAY *

01

YEAR *

1971



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Do you have a Social Security number? *

If you have a Social Security Number you must select **Yes**. Your Social Security Number is required if you plan on applying for a Commercial Driver's License.



Yes



No

Social Security Number *

.....



Numbers only, no special characters.

[Back](#)

Next



California
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My Personal Details

Where do you live?

STREET ADDRESS *	APARTMENT / UNIT (OPTIONAL)		
2570 24th St			
CITY *	STATE *	ZIP CODE *	
Sacramento	California 	95818	

Do you get mail at this address? *

DMV will print your mailing address on your driver's license or ID card, and will then mail it to this address.

☒ Yes
☐ No



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My Personal Details

How tall are you?

FEET *

INCHES *

6

2

How much do you weigh?

POUNDS *

242

What is your gender? *

☐

Male

☐

Female

☐

Nonbinary



What is your gender? *



Male



Female



Nonbinary

What color are your eyes? *



Black



Blue



Brown



Gray



Green



Hazel

What color is your hair? *



No Hair



Auburn



Black



Brown



Blonde



Gray



Red



White



Other



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My History

Some medical conditions may affect your ability to safely operate a motor vehicle. Some examples of these are (but are not limited to):

- Loss of consciousness.
- Episodes of marked confusion caused by any condition which may bring about recurring lapses of memory or consciousness.
- Disease, disorder, or disability (e.g., epilepsy, diabetes, strokes, cataracts, Parkinson's disease).
- Vision changes or decrease due to cataracts, macular degeneration, diabetic retinopathy, glaucoma, retinitis pigmentosa, or other progressive conditions.
- Substance abuse (e.g., alcoholism, drug addiction, or other related health problems).

In the last three years, have you experienced a medical condition that affects your ability to drive? *

☐ Yes

☒ No

[Back](#)

[Next](#)



California
Motor Voter



My History

Have you ever applied for a driver's license or ID card using a different name? *

☐ Yes

☒ No

[Back](#)

[Next](#)

My History

Has your driver's license ever been cancelled, refused, suspended, or revoked? *

☐ Yes

☒ No

[Back](#)

[Next](#)



California
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My History

Have you ever served in the United States Military? *

As a veteran, you may be eligible for benefits like disability compensation.

☐

Yes



No

[Back](#)

[Next](#)



California
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Organ & Tissue Donation

One person can save up to 8 lives, and heal over 75, through organ and tissue donation for transplantation. You can register regardless of age or health.

Organ donation happens after death, and your decision will not impact medical treatment.

Would you like to register? *



Yes



You will be kept on or added to the Donate Life California Donor Registry. A pink "donor" dot will be on your driver's license or ID card. This is your decision, and cannot be changed by anyone else.



Not at this time



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Would you like to make a financial donation to Donate Life California? *

Select Yes to provide a \$2 voluntary contribution to Donate Life California to support organ and tissue donation.

☐

Yes

☒

No

[Back](#)

[Next](#)



California
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U.S. Citizens Only

- Under state law, eligible citizens will be registered to vote unless they choose not to in this section.
- If you're already registered to vote, this service helps make sure your information is up to date.
- If you need to register to vote before your DMV visit, you can register online at RegisterToVote.ca.gov.

Are you a United States citizen? *

If you select "Decline to answer," you will not be registered to vote.

☐

Yes

☐

No

☐

Decline to answer

WHAT IF I'M NOT A CITIZEN?





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Do you meet ALL of the voter registration requirements listed below? *

- I am a United States citizen
- I am a resident of California
- I am at least 18 years old
- I am not currently serving a state or federal prison term for the conviction of a felony
- I am not currently found mentally incompetent to vote by a court

If you select "Decline to answer," you will not be registered to vote.

- ☐ Yes
- ☐ No
- ☐ Decline to answer

WHAT IF I DON'T MEET ALL THE REQUIREMENTS?



[Back](#)

Next



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Voter Registration

Which best describes you? *



I want to register to vote.



I am registered to vote and want to update my voter registration information.



This will overwrite your previous political party preference.



I do not want to register to vote or update my voter registration information.



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Voter Registration

This will replace your previous voter preferences.

Political party

Choose your political party preference.

Vote-by-Mail in All Elections

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

Language

Choose a language for your election materials.

Contact information

Provide your contact information if you want election officials to contact you about election and voter information.

[Back](#)

[Next](#)



California
Motor Voter



Voter Registration

Please select a political party preference below. *

☐ American Independent Party

☐ Democratic Party

☐ Green Party

☐ Libertarian Party

☐ Peace and Freedom Party

☐ Republican Party

☒ Other

ENTER OTHER PARTY *

#DMV PARTY

☐ No Party / None

NOTE

If you select "No Party / None," you may not be able to vote for some parties' candidates at a primary election for U.S. President, or for a party's central committee.



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CHOOSE A LANGUAGE FOR YOUR ELECTION MATERIALS. *

☒ English

☐ Spanish

☐ Chinese

☐ Korean

☐ Khmer

☐ Thai

☐ Vietnamese

☐ Tagalog

☐ Japanese

☐ Hindi



California
Motor Voter



Voter Registration

Would you like to receive election information via text or email? *



Yes



No

How would you like to receive election information? *

EMAIL ADDRESS

PHONE NUMBER

Numbers only, no special characters

[Back](#)

Next



**California
Motor Voter**



Vote-by-Mail in All Elections

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

[Back](#)

[Next](#)



California
Motor Voter



Thank You!



- Your voter registration application will be processed when you complete your business at DMV.
- If you do not receive a voter notification card within four weeks after your visit to the DMV, contact your county elections official.
- You can check your voter registration status with the California Secretary of State at voterstatus.sos.ca.gov.

[Back](#)

[Next](#)



California
Motor Voter



Application Review

Please take a minute to review your responses.

Select any of the fields to update your response.

My Driver's License

I am applying to

Get a driver's license or ID card for the first time

Class

Car (Class C)

Driver's license number

I do not have a previous driver's license or do not know my previous driver's license number

Firefighter endorsement

No



California
Motor Voter



My Basics

Name

Test D Data

Date of birth

01/01/1971

Social Security Number

XXX-XX-0000

Address

2570 24th St

City, State, Zip

Sacramento, CA 95818

Height

6 Feet 2 Inches

Weight

242 Pounds

Sex

Male

Hair color

Blonde

Eye color

Green



California
Motor Voter



Driving History

Medical conditions [No](#)

ID under different name [No](#)

Driving privileges suspended [No](#)

Military Service

Served in U.S. military [No](#)

Organ Donation

Organ/tissue donor [Yes](#)

Voluntary contribution [No](#)



**California
Motor Voter**



Voter Registration

I am a U.S. citizen

[Yes](#)

I meet voter registration requirements

[Yes](#)

I want to

[Update my voter registration](#)

Political party preference

[Other, #DMV PARTY](#)

Election materials language

[English](#)

Vote-By-Mail in All Elections

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

Text/email election information

[Yes](#)

Email

Test@dmv.ca.gov

Phone

[800-777-0133](tel:800-777-0133)



California
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Proposed Changes to the DMV eDL44 Process

The Motor Voter Task Force provided recommended changes for the online driver's license application (eDL44) process to enhance voter registrants' experience with the motor voter automatic voter registration process. The changes were approved in October 2023 by the Task Force, SOS, and DMV. In April of 2024, the Task Force re-revisited the previously approved changes and suggested only language changes after being informed by the DMV that the previously proposed changes were not feasible due to other DMV priorities and a lack of funding.

Voter Registration opportunity to opt out

- Replace text, "Which best describes you?" with "We can register you to vote or update your registration."
- Add the call out Yellow Warning text, "Selecting this option will keep your voter registration as is." This call out will only appear when the option is selected.

CURRENT

Voter Registration

Which best describes you? *

☐ I want to register to vote.

☒ I am registered to vote and want to update my voter registration information.

⚠ This will overwrite your previous political party preference.

☐ I do not want to register to vote or update my voter registration information.

PROPOSED

Voter Registration

We can register you to vote or update your registration.

☐ I want to register to vote.

☒ I am registered to vote and want to update my voter registration information.

⚠ This will overwrite your previous political party preference.

☐ I do not want to register to vote or update my voter registration information.

⚠ Selecting this option will keep your voter registration as is.

Confirmation and next steps

- Replace text, “This will replace your previous voter preferences” with “Next, select your voting preferences. This will replace your previous preferences.”
- Remove text, “Vote-by-Mail in All Elections
- Add text, “NOTE: You will be able to review your voting preferences and make changes at the end of the transaction before saving them.”

CURRENT

Voter Registration

This will replace your previous voter preferences.

Political party
Choose your political party preference.

Vote-by-Mail in All Elections
All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

Language
Choose a language for your election materials.

Contact information
Provide your contact information if you want election officials to contact you about election and voter information.

[Back](#) [Next](#)

PROPOSED

Voter Registration

Next, select your voting preferences.
This will replace any previous preferences.

Political party
Choose your political party preference.

Language
Choose a language for your election materials.

Contact information
Provide your contact information if you want election officials to contact you about election and voter information.

NOTE You will be able to review your voting preferences and make changes at the end of the transaction before saving them.

[Back](#) [Next](#)

Information screen for Vote-by- Mail

- Change heading text from “Vote-by-Mail in All Elections” to “Ways to Vote”
- Replace text “All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn I your vote-by-mail ballot or you may be required to vote a provisional ballot.” with “All active registered voters are mailed a ballot for every election. You can return your ballot by mail, at an official drop box, or vote in person.

CURRENT

Vote-by-Mail in All Elections

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

[Back](#) [Next](#)

PROPOSED

Ways To Vote

All active registered voters are mailed a ballot for every election. You can return your ballot by mail, at an official drop box, or vote in person.

[Back](#) [Next](#)

Confirmation

- Remove text and option for “I want to”
- Replace text, “Political party preference” with “My political party preference”
- Replace text, “Election material language” with “I want election material in this language”
- Remove text, Vote-by-mail in all Elections
- Replace text, “Election material language” with “I want election materials in this language”
- Replace text, “Text/email election information” with “I want election information by text or email”
- Replace text, “Email” with “My Email”
- Replace “Phone” with “My phone”
- Add text “The address(es) shown above will be used for voter registration.

CURRENT

Voter Registration	
I am a U.S. citizen	Yes
I meet voter registration requirements	Yes
I want to	Update my voter registration
Political party preference	Other: #DMV PARTY
Election materials language	English
Vote-By-Mail in All Elections	All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.
Text/email election information	Yes
Email	Test@dmv.ca.gov
Phone	800-777-0133

PROPOSED

Voter Registration	
I am a U.S. citizen	Yes
I meet voter registration requirements	Yes
My political party preference	Other: #DMV PARTY
I want election materials in this language	English
I want election information by text or email	Yes
My Email	Test@dmv.ca.gov
My Phone	800-777-0133
The address(es) shown above will be used for voter registration.	



Glossary

Term	Definition
Assembly Bill 1461	Under existing law, the National Voter Registration Act of 1993 requires a state to, among other things, establish procedures to register a person to vote by application made simultaneously with an application for a new or renewal of a motor vehicle driver's license. The federal act requires the motor vehicle driver's license application to serve as an application for voter registration with respect to an election for federal office, unless the applicant fails to sign the application, and requires the application to be considered as updating the applicant's previous voter registration, if any. The federal act defines motor vehicle driver's license to include any personal identification document issued by a state motor vehicle authority.
Assembly Bill 796	Existing state law requires the Department of Motor Vehicles to transmit to the Secretary of State specified information related to the person's eligibility to vote, which the person provides when applying for a driver's license or identification card. Existing state law provides that this information transmitted to the Secretary of State constitutes a completed affidavit of registration, and the Secretary of State is required to register the person to vote, unless the person affirmatively declines to register to vote or the person is ineligible to vote, or other specified conditions exist. This bill would require a driver's license or identification card application, renewal, or change of address notification, as specified, to include a voter registration application and would require the Department of Motor



California
Motor Voter



	Vehicles to transmit the application to the Secretary of State according to specified deadlines. The bill would require the Department of Motor Vehicles to monitor the timeliness of its transmittals to the Secretary of State, and to provide the Secretary of State information regarding delays and irregularities in its ability to do so. The bill would require the Department of Motor Vehicles and the Secretary of State each to designate an employee to undertake specified responsibilities to ensure compliance with the California New Motor Voter Program and the National Voter Registration Act. The bill would require the Secretary of State to convene a task force that would provide advice and perform other duties with respect to implementing the California New Motor Voter Program.
CAL-ID	The California Identification Card Program provides a valid CAL-ID to eligible incarcerated individuals upon their release from prison in accordance with California Penal Code Section 3007.05.
DL410	This is a California DMV form for renewing a driver's license or identification card by mail.
DMV Form DL 44	Is an application for a driver's license by a person who has never been licensed before. It is also used to apply for a commercial driver's license if you have never had one before.
DMV Related Change Requests (CR)	Change Requests initiated to provide voters easier access & the ability to register to vote successfully through DMV provided services.
DMV14	Is a Notice of Change of Address form that can be used to update address information for a driver's license or ID card, or to change the address for a vehicle or vessel.

Driver License Internet Renewal (DLIR)	The electronic online driver's license and ID card application (EDL-44) process enables an applicant to complete the application before visiting a DMV field office. DMV employees can quickly access the completed form and begin processing.
Elections Code Section 2268	States that if a person who is ineligible to vote becomes registered to vote pursuant to Chapter 4.5 of the California New Motor Voter Program in the absence of a violation by that person of Section 18100, then that person's registration shall be presumed to have been affected with official authorization and not the fault of that person.
Elections Code Section 2269	States that if a person who is ineligible to vote becomes registered to vote pursuant to Chapter 4.5 of the California New Motor Voter Program and votes or attempts to vote in an election held after the effective date of the person's registration, then that person shall be presumed to have acted with official authorization and shall not be guilty of fraudulently voting or attempting to vote pursuant to Section 18560, unless that person willfully votes or attempts to vote knowing that they are not entitled to vote.
Elections Code Section 2274	Requires the DMV, in consultation with the SOS, to monitor the timeliness of DMV transmittals on voter registrations to the SOS.
Elections Code Section 2275	To advise the SOS and the DMV on the effectiveness of California's New Motor Voter Program and provide consultation to the SOS and the DMV on the annual report produced by SOS. Furthermore, the Motor Voter Task Force shall convene at least quarterly.
Elections Code Section 2276	Requires that the SOS, in consultation with the DMV and the Motor Voter Task Force, to annually review the effectiveness of the



California
Motor Voter



	California New Motor Voter Program and draft a written report. The written report shall, at a minimum, include information about trends of voters registering through the California New Motor Voter Program.
Electronic Driver's License Application (eDL44)	This process enables an applicant to complete the application before visiting a DMV field office. DMV employees can quickly access the completed form and begin processing.
GetSignature	Is the call from SOS to DMV's image server to obtain the digitized signature image for voter registrations. The linkage between these two is maintained by the California Department of Technology. If there are issues at CDT, they are beyond the purview of DMV other than to bring them up as errors and request a resolution.
In-Flight Updates	Are those applied to a system while it is still in operation. In-flight updates are not anticipated to require any downtime and can allow systems to stay online and functional while they're being upgraded.
Kiosk Driver's License Renewal (KDLR)	Self Service Kiosk source that allows customers to apply for driver's license renewal.
Kiosk Duplicate Driver's License (KDDL)	Self Service Kiosk source that allows customers to apply for a duplicate driver license/ID.
Kiosk Identification Renewal (KIDR)	Self Service Kiosk source that allows customers to apply for Identification card renewal.
MyDMV	Is an online account that allows users to access personalized DMV services without visiting a local office. Users can create a MyDMV account and opt in to receive vehicle registration and driver's license renewal notices by email.
National Voter Registration Act (NVRA)	Also known as the Motor Voter Act, is a United States federal law signed into law by President Bill Clinton on May 20, 1993, that



California
Motor Voter



	came into effect on January 1, 1995. The law was enacted under the Elections Clause of the United States Constitution and advances voting rights in the United States by requiring state governments to offer simplified voter registration processes for any eligible person who applies for or renews a driver's license or applies for public assistance and requiring the United States Postal Service to mail election materials of a state as if the state is a nonprofit.
Online Change of Address (ICA)	The Change of Address System allows eligible customers to submit a change of address via the Internet for their California driver license and/or identification card and vehicle(s).
Online Duplicate Driver's License (ODDL)	An online duplicate driver's license is a replacement driver's license that can be requested online when the original card is lost, stolen, damaged, or mutilated.
Renewal by Mail (RBM)	Is a method for renewing a driver's license in California via the United States Postal Service.
Shovel Process	Is the internal process by which records are picked up from their originating database (Field Office, Website, etc.) and moved to the SOS database to be release.

Postcards Images

Voter Preference Postcard:



IMPORTANT VOTER REGISTRATION INFORMATION

MV1

Congratulations, you are registered to vote!

Thank you for registering to vote at the Department of Motor Vehicles (DMV). We noticed that your application **did not include** additional important voter information, such as your **political party preference** or **language preference** for receiving election materials.

How to Update Your Voter Information:

- Quickly and conveniently re-register online at RegisterToVote.ca.gov with a computer or most smart phones, or
- Complete and return a paper voter registration form. Voter registration forms are available at your county elections office, public libraries, post offices, DMV offices, and other state offices. You can also have a form mailed to you by contacting the number listed on this card.

Questions?
Call our office at (800) 345-VOTE (8683) or contact your county elections official. You can find your county elections official at www.sos.ca.gov/county-elections-offices.




MV1 – VOTER PREFERENCE POSTCARD

This postcard is mailed to a registrant who didn't select a political party, ballot material language preference, or vote by mail preference. If they did not provide a response to one or all three of those fields, we would default the value to "Unknown" for Political Party, "English" for Ballot Material Preference and "No" for Vote by Mail.

People receiving this postcard were registered or had their voter registration updated.

Registration Opportunity Postcards:



IMPORTANT VOTER REGISTRATION INFORMATION

MV2

During your recent Department of Motor Vehicles (DMV) transaction, the voter registration information you provided was either incomplete or unclear. We could not process your voter registration application.

If you are already registered to vote, no changes were made to your voter registration. To check your voter registration status, please visit our website at voterstatus.sos.ca.gov.

If you meet the eligibility requirements below and want to register to vote or update your current voter registration, please visit our website at RegisterToVote.ca.gov.

To register to vote in California, you must be all of the following:

- A United States citizen, and a resident of California,
- At least 18 years old,
- Not currently serving a state or federal prison term for the conviction of a felony, and
- Not currently found mentally incompetent to vote by a court.

To pre-register to vote in California, you must:

- Be 16 or 17 years old, and
- Meet all of the other requirements to vote.

Once pre-registered, you will automatically be registered to vote on your 18th birthday.

If you have any questions or would like a paper voter registration card, please contact our office at (800) 345-VOTE (8683) or contact your county elections official. You can find your county elections official at www.sos.ca.gov/county-elections-offices.




MV2 – REGISTRATION OPPORTUNITY POSTCARD

This postcard is mailed to DMV customers who renewed or applied for a DL/ID card or changed their address and we were unable to determine if they wanted to register or update their registration. Examples are someone checking "yes" and "no" box for eligibility on a paper form. Another example is if the paper form was destroyed when it was mailed to the DMV. Generally speaking, people who receive these postcards submitted some form of paper documentation to the DMV.

People receiving this postcard were not registered and/or did not have their voter registration record altered.

Data

The data provided is used to generate the numbers and figures in this report.

Figure 1 - Eligible, Registered, and Eligible Unregistered Statistics 7-Year Trend, 2018-2024

Date	Eligible Voters	Registered Voters	Eligible Unregistered Voters
10/21/2024	26,912,931	22,595,659	4,317,272
9/6/2024	26,907,333	22,310,352	4,596,981
7/5/2024	26,899,157	22,171,899	4,727,258
2/20/2024	26,638,018	22,077,333	4,560,685
1/5/2024	26,649,323	22,077,412	4,571,911
10/3/2023	26,673,525	22,114,456	4,559,069
2/10/2023	26,718,486	21,980,768	4,737,718
10/24/2022	26,876,800	21,940,274	4,936,526
9/22/2022	26,886,905	21,885,545	5,001,360
5/23/2022	26,911,669	21,941,212	4,970,457
4/8/2022	26,948,297	22,004,006	4,944,291
3/11/2022	26,958,335	22,038,154	4,920,181
1/4/2022	26,976,858	22,005,243	4,971,615
8/30/2021	24,819,858	22,057,154	2,762,704
2/10/2021	25,166,581	22,154,304	3,012,277
10/19/2020	25,090,517	22,047,448	3,043,069
9/4/2020	25,082,189	21,240,236	3,841,953
2/10/2019	25,259,865	19,978,449	5,281,416
10/22/2018	25,200,451	19,696,371	5,504,080
9/7/2018	25,176,403	19,086,589	6,089,814
5/21/2018	25,119,238	19,023,417	6,095,821
4/6/2018	25,131,391	18,854,829	6,276,562
1/2/2018	25,076,348	18,980,481	6,095,867

Figure 2

Registrations by Method	2024
New Motor Voter	4,696,079
COVR	1,362,149
Paper	920,203
Grand Total	6,978,431

Figures 3, 4, 5, 6 - Registrations 7-Year Trend, 2018-2024

Registrations by Type	2018	2019	2020	2021	2022	2023	2024
New Pre-Registrations	79,473	122,810	86,370	141,280	117,637	120,434	107,425
New Registrations	686,466	1,107,918	855,111	835,298	737,040	690,714	685,798
Updated Registrations	1,947,614	3,467,968	3,270,372	3,374,494	3,140,475	3,620,165	3,902,856
Total	2,713,553	4,698,696	4,211,853	4,351,072	3,995,152	4,431,313	4,696,079

Figures 7 – Motor Voter Registration by Party Preference for 2024

Registrations by Party Preference	2024
American Independent	232,114
Democratic	2,075,875
Green	27,474
Libertarian	53,090
Peace and Freedom	34,957
Republican	1,282,900
Other (All other parties)	34,528
No Party Preference	935,071
NULL	19,902

Figures 8 - Registration by Sources and Party Preference for 2024

Registrations by Party Preference	Motor Voter	Paper	COVR
American Independent	4.9%	3.5%	4.1%
Democratic	44.2%	35.6%	36.5%
Green	0.6%	0.6%	0.8%
Libertarian	1.1%	0.6%	0.7%
Peace and Freedom	0.7%	0.6%	0.8%
Republican	27.3%	22.9%	26.8%
Other (All other parties)	0.7%	2.6%	2.0%
No Party Preference	19.9%	30.6%	28.3%
NULL	0.4%	2.9%	0.0%
	100.0%	100.0%	100.0%

Figures 9, 10 - Registrations by Age Groups for 2024

Registrations by Age Groups	2024
16-17	122,669
18-21	395,650
22-30	836,688
31-40	895,992
41-50	665,540
51-60	671,535
61-70	619,636
71-80	368,469
80+	119,900

Figures 11, 12 - DMV Source Records Processed

DMV Source Records Processed	2024
Electronic DL Renewal (FO/eDL44)	4,078,832
Online DL Renewal (DLIR)	1,943,421
Online Change of Address (ICA)	1,453,945
Renewal by Mail (RBM)	324,290
Paper Renewal (Home Print Form 410)	3,873
Paper Change of Address (COA/DMV14)	91,905
Online Duplicate Driver's License (ODDL)	442,122
Kiosk Duplicate Driver's License (KDDL)	71,286
Kiosk Driver's License Renewal (KDLR)	51,378
Kiosk Identification Renewal (KIDR)	3,200

Figure 13 - Opt-Out of Registrations, 7-Year Trend, 2018-2024

Opt-Out of Registrations	2018	2019	2020	2021	2022	2023	2024
Opt-out, eligible but already registered	1,219,134	2,910,596	2,488,553	2,740,553	2,473,595	2,591,914	2,726,221
Opt-out, eligible and not registered	772, 343	1,486,195	1,094,638	1,211,156	1,047,943	922,024	886,054
DMV Transactions Processed	4,967,695	9,625,170	8,130,870	8,575,073	7,781,410	8,207,144	8,464,252

Figure 14 - Opt-Out Registrations for 2024

Opt-Out for 2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Opt-out of eligible but already registered	224,288	215,689	235,803	238,113	238,454	219,816	241,034	227,905	207,982	241,721	202,775	232,641
Opt-out of eligible and not registered	76,529	68,865	74,849	75,441	75,590	75,384	85,437	81,255	69,777	74,480	59,768	68,679
DMV Transactions Processed	742,698	651,716	693,490	707,078	704,208	690,277	804,059	778,061	704,103	741,769	582,190	664,603

Figures 15, 16 - Assembly Bill 796 Metrics for 2024 (Elections Code section 2274)

Month	Records delivered more than 10 days after Acceptance	DMV letters sent to customers because their record could not be processed and delivered to SOS within 10 days
Jan	70	90
Feb	44	103
Mar	41	111
Apr	60	85
May	32	123
Jun	26	129
Jul	37	150
Aug	83	185
Sep	82	163
Oct	176	205
Nov	238	144
Dec	96	105

Figure 17 - Language Preferences for 2024

Language	Total DMV Transactions (*includes Ineligible)	Total Voter Language Preference on Opt-In Transactions
Chinese	108,061	14,299
English	11,254,056	4,578,955
Hindi	2,000	95
Japanese	6,388	686
Khmer	354	88
Korean	26,614	10,266
Spanish	939,348	96,344
Tagalog	1,179	516
Thai	2,317	653
Vietnamese	28,860	10,431
Total	12,369,177	4,712,333

Figure 18 – SOS Outreach in 2024

Month (For 2024)	Voter Preferences Postcard	Registration Opportunity Postcard
Jan	1,559	2,322
Feb	2,404	4,058
Mar	1,643	4,102
Apr	2,053	3,654
May	2,511	1,722
Jun	2,098	1,214
Jul	2,979	1,716
Aug	2,461	1,388
Sep	2,297	1,210
Oct	3,158	1,649
Nov	1,953	1,237
Dec	2,419	989
Total	27,535	25,261